

Minutes
Appletree PPG Meeting 78
27th July 2022
6.30pm – 8.30pm

Attendees: George Newton, John Rowlands, John Beavis, John Lound, Sandra Zydzienowski
From Appletree: Lianne Burke (PM), Dr David Regan (GP)
Apologies: David Greatorex, Elena Whinfrey, Jeanie Robinson, David Nove, Sue Morris, Claire Stevens

Opening and welcome: GN welcomed everyone to the 78th PPG meeting.

1. **Present and apologies:** see above
2. **Matters arising:** NTR

Standing Items:

3. **Minutes of previous meeting** (30th March 2022): Approved by JR & JL
4. **Action Plan**

PATIENT SURVEY

It was discovered that the patient Survey platform 'Survey Monkey' had a cap of 40 responses viewable under the 'free' allocation. After which there is a cost of £300 per year to see any additional responses. The PPG has always been a 'non funding' organisation and it was agreed for several reasons why this should continue. It was also felt that it was not appropriate to assign these costs to the practice. LB has found a workaround to this cap. 'SurveyMonkey' allowed her to publish a duplicate survey, it just means there will be an element of administration required to pull the survey information together. LB is hopeful that once the additional 40 surveys are received, it will allow a 3rd survey to be published. The aim is to get responses from 1% of the practice population which equates to 110 surveys received. When this quota is obtained the survey will be closed. Paper surveys from the reception foyer will also be collated into the results. For future reference JB found a list of 9 other possible survey platforms that may well be totally free with no cap on response numbers - this could be explored for any future surveys.

5. **Other patient representative bodies (as appropriate)**

Good Neighbourhood Project – We are very pleased to have received the attached report on the Duffield Good Neighbour Project from Dr. Claire Stevens.

6. **National Patient Survey results**

LB gave a presentation (attached) on the 2022 Patient Survey results.

7. **PPG recruitment drive including Ecclesbourne 6th form.**

PPG member numbers have fallen over the past two years due to covid and the PPG is looking at ways to recruit. GN to contact Ecclesbourne School 6th form in September, to see if we can encourage any young adults to join as a representation of this age group. Previously it has been a successful way of encouraging a different demographic to the meetings, especially those students who are looking for a career in medicine. It was suggested that a PPG poster could be displayed in the 6th form centre. JL advised that his grandson may well be interested as he is also keen to pursue medicine.

8. **Appletree Update**

- a. TEAMS Up – See attached leaflet explaining what Teams UP is.
- b. Covid Booster + Flu vaccines – Planning underway to hold a Covid and flu vaccination Hub at Babington Hospital in the same format as the previous two years. Patients aged 50-64 have been added as an additional group to the current covid/flu criteria

Other Items:

9. **Any other business.**

NTR

NEXT MEETING: WEDNESDAY 26th October 2022 AT 6.30PM