

What is the Connecting Care Local Record?



The Connecting Care Local Record is a new way for staff who are directly involved in your care to share relevant information about your care in a way that is both controlled and consistent.

This is a single electronic view of specific, up-to-date, information relating to your care. It shows health and social care staff who are directly involved in your care a summary of your existing records, such as those at your GP, hospital or social care provider.

By having a Connecting Care Record, staff who are caring for you will be able to coordinate and manage your care better.

Who will be able to have access to my Connecting Care Record?

Your Connecting Care Record will only be available to authorised health and social care staff who are directly involved in your care. They will only access your record with a legitimate reason, and if they can they will ask your permission before they look at it.



What information can they access?

Your Connecting Care Record will contain information on:

- Who is involved in your care
- Any allergies you have
- Your medications
- Your recent appointments (but only that you attended, this will not include any information about what you discussed at that appointment)
- Diagnoses

Your Connecting Care record will not contain information about conversations you have had with your GP or any information on sensitive subjects such as sexual health. The detail that staff can see is linked to the job they do. If for their job they don't need to see specific information, they cannot see it.

Useful information

If you require further information please contact PALS 0800 073 0907, or visit the CCG website and search for Connecting Care

Bristol CCG: www.bristolccg.nhs.uk

South Gloucestershire CCG: www.southgloucestershireccg.nhs.uk

North Somerset CCG: www.northsomersetccg.nhs.uk

What if I don't want a Connecting Care Record?

You can opt out of the Connecting Care Record either by telephoning PALS (Patient Advice and Liaison Service) Freephone 0800 073 0907 or 0117 947 4477 or by downloading a form from the CCG website.

