

BLOOMFIELD MEDICAL PATIENT PARTICIPATION GROUP MEETING
NOTES OF MEETING
Friday 18th October 2013

In attendance:

Dr J Pollock (JP), Ben Sharples (BS), Bill Stemp (BSt) Celia Gillings (CG)

1. Introductions and Apologies

No Apologies received

2. Minutes of previous meeting

Minutes from the previous 6th September 2013 were reviewed and agreed

3. Matters Arising

CQC information for Patient Participation Groups was passed on to Mr Stemp

4. Health Watch

Mr Stemp reported the next health watch meeting was scheduled for 13 November 2013. Dr A Doyle will be speaking at that event. Any of our PPG member who are interested in attending please let either Bill Stemp or Ben Sharples who can assist with any arrangement required.

5. Development of Current Priorities

Discussion held around of the area for the Practice and the PPG after considering several areas it was felt that the waiting room/reception should be the area the PPG base its patients survey around. This would complement the work already undertaken by the practice to make Improvement in the reception/waiting area.

Even though the attendance at this meeting was limited we all agreed that this area had been discussed in the past within the group and would be supported by the rest of the membership given the time scales involved.

6. AOB

An update on the current staffing structure and our new Nurses soon to start with Bloomfield was provided

7. Date and Time of the next meeting

29 November 2013 at 2.30pm