

# **WHITEMOOR MEDICAL CENTRE PATIENT PARTICIPATION GROUP (PPG)**

## **ANNUAL REPORT 2017**

Completing the 3rd year as Chair of the group has once again been a privilege and I thank all members of the group along with Partners, doctors, nurses and administration staff for their support during the year.

4 new members joined during the year bringing our total membership to 24.

### **Key achievements made during 2017**

- The Practice became a member of NAPP – National Association for Patient Participation.
- Continued to support efforts to improve patients accessibility to appointments.
- Support in aiming to reduce the number of lost appointments due to patients failing to attend.
- Producing and distributing 3 newsletters.
- Supporting the Practice at Flu clinics. In excess of 3,800 patients attended.

### **During the year the following presentations were made to the group**

- Presentation by Katherine Porterstead – Dementia Friends.
- Presentation by Sean Thornton and Claire Haynes – Southern Derbyshire CCG Joined up Care in Belper.
- Presentation by Julie Alison – Improving patient services

Mr Paul Devlin, CEO of NAPP, visited the Surgery and agreed to return to speak to the group at a later date.

### **Joined up Care in Belper –Sustainability Transformation Plan (STP)**

Discussion took place in the group throughout the year on the future plans for healthcare in Belper. The future potential closure of Babington Hospital and a new facility proposed for Derwent Street. This subject is vital to the future of healthcare in our area is certain to dominate discussion over the next year.

### **Annual General Meeting**

The group AGM will be held on Wednesday 14<sup>th</sup> March 2018 at 6:30 pm. (This was originally planned for January but rearranged due to the CCG Presentation on Joined up Care in Belper).

Under the general rules of the group after serving for two years in the post of Vice Chair this position is up for election. Any nominees should be forwarded to Tim Skinner seven days prior to the Annual General Meeting.

**Barry Peden**

**Chair - Whitemoor PPG 2017**

**February 2018**