

THE ESCRICK SURGERY

SUMMER 2015 NEWSLETTER

SAMPLES

Following a few recent incidents and our need to comply with infection control we would kindly ask the following. When handing in a sample please ensure that it is in the correct container and that you have filled in the necessary details on the sample pot ie/name and D.O.B.

If the sample is not in the right container and the correct information is not written on the sample pot then the receptionist will pass this back to you and ask you kindly to correct this.

NURSING TEAM UPDATE

We welcome Becky Rhodes who will be joining us on Monday 17th August as our Nurse Manager. She has been a practice nurse for 11 years, 5 years as a senior practice nurse and we are sure you will join us in welcoming her to the practice.

Steph Marley who some of you may know as one of our Healthcare Assistants has recently completed her Back to Nursing Course will be working with Becky as our treatment room nurse.

Katy Northwood joined our nursing team in May as a Healthcare Assistant. Katy previously worked as a Healthcare Assistant in the Community for the District Nursing Team covering Elvington and Escrick so many of you may know her.

A BIG THANK YOU

We would like to take this opportunity to thank everyone for bearing with us during the difficult period from Chris and Penny leaving to our new team being in place. During this period we have used an agency who has supplied us with fully qualified registered locum nurses. We have tried wherever possible to use the same ones so that there has been as much continuity as possible for patients. We have used this agency before with great success. We appreciate that at times some patients have encountered problems and these have been dealt with on an individual basis. We have also reviewed each individual locum nurse where it was felt necessary asked for a replacement. We can only apologise if the current situation has caused anyone a problem. If anyone wishes to speak the Practice Manager about an issue or concern then please call reception and ask for Jayne Bone and she will try her best to sort this for you.

FLU CLINICS

We will shortly be sending out flu letter and would like to remind everyone that this is now done on an appointment basis with several clinics running between Monday and Friday instead of on a Saturday morning.

THE PARSONAGE

Now the Fat Abbot has opened we are aware of increased issues due to the volume of traffic and people not acknowledging vehicles coming to and from the surgery. We are currently in discussions with the owners having requested either road marking and/or signs and will update you as soon as possible.

CONFIDENTIALITY

Can we please remind everyone that the confidentiality of your medical record is of paramount importance to the surgery. We will not disclose any information regarding you to **any** third party (including relatives and next of kin) without your express consent.

NORTH DUFFIELD CAR PARK

We have put a sign up at North Duffield stating 'No Unauthorised Parking'. **The car park will be locked** when the surgery is closed.

THE ORCHARD

Please feel free to help yourself to apples from the orchard when they are ready.

SURGERY TIMES

We will be closed on the forth coming Bank Holiday; Monday 31 August. **Just to remind you we are no longer closed at lunch time and we open 8am – 6pm, Monday – Friday.**