

Patient access

REGISTER NOW



Visit reception & ask to register. You need to fill a form in & present a form of ID.

- ✓ **Book & cancel** doctor's appointments online
- ✓ **Access** part of your medical record
- ✓ **Order** your repeat prescription
- ✓ Have access to your medical record **on the go**
- ✓ **Update** your details



BEWARE

If you register via the patient.co.uk website, you will only have limited access. To get further access you need to register properly at the surgery.

BEWARE



Download the app now and log in on the go.

SAMARITANS

How can the Samaritans help?

They offer a safe place for you to talk any time you like, in your own way – about whatever's getting to you. You don't have to be suicidal.

- No names.**
- No pressure.**
- No judgement.**
- We're here for you, anytime.**



CHANGE A LIFE: VOLUNTEER AND CHANGE YOUR OWN

So many people have it in them to be a Samaritans volunteer. To touch another person's life when it really matters, by helping them directly, or by keeping our branches running, is a rare gift.

Volunteer now - visit www.samaritans.org

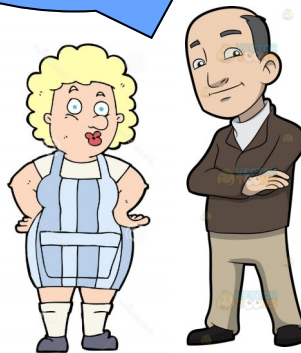
NHS HEALTH CHECK

Helping you prevent

diabetes heart disease kidney disease stroke & dementia

- ✓ The NHS Health Check is a free check-up of your overall health.
- ✓ It can tell you whether you're at higher risk of getting certain health problems, such as heart disease, diabetes, kidney disease stroke etc.
- ✓ You can have an NHS Health Check if you're aged 40-74 and you haven't had a stroke, or don't already have heart disease, diabetes or kidney disease.
- ✓ If you are eligible, please contact the surgery to make an appointment for a blood test and 2 weeks a later a follow up appointment with the Health Care Assistant or Nurse.

If you are eligible, you will receive a text message or a letter. This depends on whether the doctor's surgery has your up to date mobile number.



Useful information

- There **is a charge** for non general medical services such as private medicals, letters and passports etc.
- If you have recently been **discharged from inpatient care in hospital** our Care Navigator Joanne or Colette will be giving you a quick call to see how you are, so if you have any problems at all please ask.
- All **hospital prescriptions must be collected from the hospital pharmacy** as certain medications are not available from your GP or local pharmacy.
- Every Wednesday from 11 - 2:45 pm we hold a stop smoking clinic at the surgery. If you feel you need some advice or want to stop smoking this clinic is for you.
- Please make sure that if you hand in a sample, your name and date of birth is present on the label. We can not process your sample if we do not know who you are. All samples must be handed in by 3pm.

Jo's cervical cancer trust



Cervical Cancer can be prevented! Do something about it!



Every year in the UK, around 3,000 women will be diagnosed with cervical cancer.



Cervical cancer is the most common cancer in women aged 35 and under.

Please take up your invitation to attend your cervical screening test; regular screening saves lives.

OPENING TIMES: Monday - Friday 8:00 - 6:30 pm Closed Saturday & Sunday

July
ISSUE 19

Richmond Hill Practice

Colne Health Centre
Craddock Road, Colne,
BB8 0JZ



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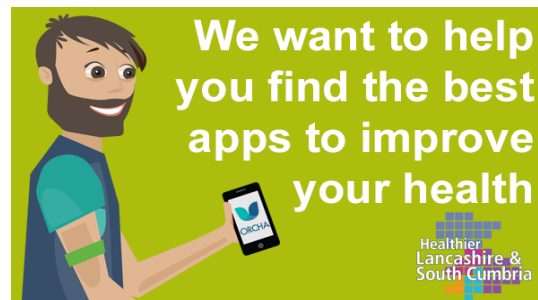
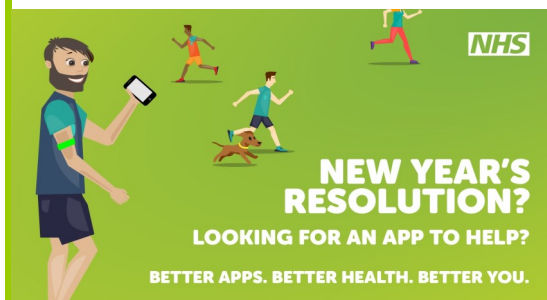
Welcome to the Richmond Hill Practice newsletter which is available every 3 months. It will help you keep up to date on news and events which may affect you as a patient.

BETTER APPS, BETTER HEALTH

Look after your health, happiness and medical conditions by downloading the Orcha app. The new website makes it easy for you to find and compare healthcare apps and choose the right one for you.

We help you find, compare and get the best apps to support your individual health and fitness needs and those of your family and friends.

- By working with healthcare, the government, and developers, it is ORCHA's mission to help deliver improved visibility of better and safer apps.
- Apps are reviewed through an impartial and proven structure to assess value and risk.
- Orcha help identify risks so that users are safer.



WWW.ORCHA.CO.UK

PPG AWARENESS WEEK

WHAT A SUCCESS!

We had a PPG Awareness Week between the 19th—23rd June and what a success it was! Not only did we give out information about the practice participation group, we also helped people with signing up to patient access and registering online. We did find that not a lot of our patients knew about the online service we offered. We signed up over 130 patients, so hopefully, this will help spread awareness. If you would like to sign up please visit us at the surgery.

If you would like to know more information about our PPG please contact Joanna on 01282 731731 or email our chair Jerry Stanford at jerrystanford@btinternet.com

If you would like to know more information about Patient Access please contact the surgery or visit our website.



Richmondhillpractice



We are on Facebook. Like our page & follow us for regular updates and information.