

Minutes of Patient Participation Group Meeting

Tuesday 14th January 2020

Present: Elaine, Julia, Mel, Karen

Apologies: Carol, Janette, Ann

Minutes from last meeting

Agreed.

Staff changes

Dr Omar Abdalwhab left the surgery on 31st December 2019. We currently have 2 new doctors working with us on a locum basis, Dr Rebecca Gibbs and Dr Verona Wheatley.

Extended hours

Dr Omar used to do extended hours starting at 7 a.m., with a phlebotomist joining him at 7.30 a.m. We propose to start a GP, a nurse and a phlebotomist all at 7.30 a.m. This will give further options for patients to come and see a nurse which will be welcomed particularly by working women needing to discuss contraception, or have smear tests etc. The group agreed to this change.

Carer activity – NCC consultation

Northamptonshire County Council are carrying out a joint strategic needs assessment looking at the current and future healthcare and wellbeing needs of carers in Northamptonshire to help inform their future planning and commissioning of carer services. NCC have asked the group to help in finding carers to assist with this consultation. We discussed the difficulty for carers in doing this as their lives tend to be somewhat busy and the caring role is quite isolating. The group are happy to help NCC. They suggested advising NCC to put an advert in the town Cryer, contacting NAB. They also may want to contact the library. KW could mention it to health visitors and Surestart. KW will contact NCC accordingly.

Friends and family review

The practice received 7 reviews, all very positive with comments on the caring, friendly and helpful staff.

PPG talks

Carol was unable to attend the meeting due to illness, but has said she will progress this once she's feeling better.

GP attendance – June meeting

Dr Andrew Odwell should be attending the meeting in June. However he can never make a Tuesday evening. Dr Odwell has asked whether the group would be prepared to change to a different evening that month. No objections in principle.

Newsletter

To be discussed next month.