

Interested in supporting local health services? Why not join the Abbeyview Surgery

Patient Participation Group

What is a Patient Participation Group?

Every PPG is unique, evolving to meet local needs. Most commonly, they work with their GP practices to offer the patient perspective on the services that are provided.

The PPG can also help to improve communication between the practice and its patients.

The PPG can encourage patients to take more responsibility for their health by raising awareness of and helping to plan health related events locally like the "Breath Easier" respiratory event held in the British Legion hall last year which was very well attended.

The PPG can help to implement change by putting together surveys and collecting the results on all aspects of how the surgery services are run and how patients feel about the services.

The PPG work by building a relationship between the practice and its patients that breaks down barriers and shares information. The PPG is not a forum for complaints but is there to listen to patients provide feedback, both positive and negative, relating to the services provided.

Joining the Abbeyview PPG

Meetings are informal & take place about 4-5 times a year

If you feel you would like to be part of your local Patient Participation Group or would like to find out more about us please feel free to contact via email abbeyviewpatientsgroup@gmail.com or add a note about your interest on the slips provided in the

Abbeyview Surgery and pop it into the comments box over by the signing in screen.

What has the Abbeyview Surgery PPG achieved in the recent past?

We have worked in collaboration with the surgery to organise a variety of health related events including;

Diabetes

Dementia

Respiratory

This year we will be working alongside the surgery to deliver another health event covering Gastric conditions. This may be a great opportunity for you to get involved.

A variety of training has been provided for the surgery, PPG and wider patient community.

We have supported during the annual flu clinics.

Compiled and collated the results of surveys regarding the quality of services provided.

We continue to monitor the end to end services offered by the surgery using patient suggestion slips and survey the results to inform and shape the evolving services for patients.

We have also supported the practice with installing the automatic doors making access easier, the new improved telephone system and also social media.