

## Minutes of the meeting in the Gadhvi Practice 30st of July 2018

Present

Dr. A. Pathan

Ms. Mihaela Lazurco Reception.

Many thanks to our PPG group for the support during the previous months.

Dr Pathan started the meeting by saying that PPG needs to have a big input into the running of the practice. Please speak to Michaela or Paulette Kerr Practice Manager. We wish to encourage all our patients to join in our Patients Group and be active in the running of their practice.

PPG is part of the practice and is very important to voice their comments on the running of the practice and the staff who work in the practice.

Phlebotomy chair and new couch was arrived and is in use for our patients.

The patient arrival computer is fitted and can be accessed on arrival in the reception area.

Our second visit from CQC on the 5<sup>TH</sup> of July went well and we are expecting a full outcome this month.

The practice presented the benefits of the being involved in the neighbourhood network. Our patients will have more local services close to where they reside.

Next PPG meeting was agreed to be on the 8<sup>th</sup> of October at 6.30 in the practice.