**Rosewood Practice Patient Participation Group**

**AGENDA**

**Tuesday 28th January 2020 at 1.00pm-2.00pm**

Welcome and apologies

The purpose of the group is to discuss about the services offered by the practice and any improvements to be made.

Ground Rules

Group should not be seen as a complaint platform

As per patient Confidentiality no personal issues should be discussed

Everyone’s views must be listened to and respected

No discrimination will be tolerated

1. Flu update
2. Update on PCN
3. Improvement Plan
4. Patient Partner
5. EZ Nav
6. Digital Consultation / Group consultation
7. AOB

Date of next meeting to be confirmed