

Rosewood Practice Patient Participation Group

AGENDA

Tuesday 4th December 2018 at 1.00pm-2.00pm

Welcome and apologies

The purpose of the group is to discuss about the services offered by the practice and any improvements to be made.

Ground Rules

Group should not be seen as a complaint platform

As per patient Confidentiality no personal issues should be discussed

Everyone's views must be listened to and respected

No discrimination will be tolerated

- 1. Flu**
- 2. Hub/Neighbourhood**
- 3. Practice Survey / Hackney Performance CCG**
- 4. ECG**
- 5. Telephone Access**
- 6. AOB**

Date of next meeting to be confirmed