

Rosewood Practice Patient Participation Group

AGENDA

Tuesday 28th July 2015 at 1.30pm-2.30pm

Welcome and apologies

Purpose of the group

The purpose of the group is to discuss about the services offered by the practice and any improvements to be made.

Ground Rules

Group should not be seen as a complaint platform

As per patient Confidentiality no personal issues should be discussed

Everyone's views must be listened to and respected

No discrimination will be tolerated

- 1. Extended Hours (New Service)**
- 2. Awareness of Bowel Screening**
- 3. Importance of Cancer referrals**
- 4. Appointments**
- 5. AOB**

Date of next meeting to be confirmed