

PPG Meeting

Tuesday 29th May 2018

Present: Dr Chris Allen, Fintan O'Connor (DPW) Jacquie

Not Present: Martin, David, Lynnette, Mark, Sarah

Staff Changes

Nursing Team

Kate Harris – left to go travelling.

Claudia Adoma – New Practice Nurse

Administraton

Stephen Pierre – promoted to Senior Receptionist

Sina Bayat and Alexis Rejis have both joined our reception team.

Counselling Service

We discussed the current funding threats to the Health Centre NHS counselling service budgets and some of the strategies we are trying to obtain funding to maintain the current level of service we provide.

Workshops

With College funding the practice piloted a Resilience workshop which was very well attended and received. We are hoping to secure further funding to continue the workshops. The Exam Performance workshops were also well attended and we received very positive feedback, we are hoping funding will continue for the next academic year.

Care Navigators

We have been informed that the funding for our care navigators may be cut, we are in negotiations and hoping this service will continue, the loss would have a significant impact on referrals for patients and an added administration burden for the practice.

GDPR

We discussed the changes from 25th May 2018 on the new law for GDPR and the changes we have implemented to ensure we are compliant.

New GP Registrar

We will have a new GP registrar joining us in August for one year – Dr Mark Daniels is our current GP trainer.

FFT

We discussed both FFT results and NHS Choices comments. We will also be sending our patient survey out over the next few months.