

SABDEN AND WHALLEY MEDICAL GROUP

MINUTES OF THE PRACTICE PATIENT PARTICIPATION GROUP MEETING HELD AT WHALLEY MEDICAL CENTRE ON THE 17 MAY 2016 AT 6.30PM

PRESENT

Pauline Stewart
Doreen Street
Gordon Dixon
Christine Bullamore

Dr ID Whyte
Margaret Harrison
Stephen Finn

Dr CM Dalton
Morag White
Susan Lockett

Katie Read
Vera Pearson
Nick Maclean

Lisa Cunliffe (East Lancashire CCG)

APOLOGIES FOR ABSENCE

Apologies of absence were received from Janine Telfer, Mr and Mrs Teulon, Melrose Diack, Maureen Sadler and Margaret Bowden.

MINUTES OF THE LAST MEETING

The minutes of the last meeting had been distributed to all members of the Patient Participation Group and were passed as correct.

OUTSTANDING ACTIONS

There were no outstanding actions from the previous meeting.

8.00AM TO 8.00PM ACCESS – LISA CUNLIFFE (EAST LANCASHIRE CCG)

Lisa Cunliffe (East Lancashire Primary Care Development Manager) attended the meeting to discuss the proposed New Models of Primary Care.

There was a healthy debate regarding East Lancashire CCG proposal of introducing four health hubs to deliver the Government's plans of 8.00am to 8.00pm GP Access.

There has been a joint meeting of local PPGs to discuss the national and local proposals in January 2016. The PPG views were very negative about the CCG proposals and overall the members were concerned about the service levelling down instead of trying to deliver a higher standard of care across the locality.

Members of the group questioned continuation of care and the financial impact long term for the Out of Hours Service provided by East Lancashire. All members agreed they would like the service kept within the locality and they would rather maintain quality than quantity.

The Communication Team at the CCG is currently running a patient consultation until the 8 July 2016 to gather patient views on the proposed model. All practices will receive posters and patient questionnaires. Information can also be found on the East Lancashire CCG website.

A copy of Lisa's presentation is available on the Practice website.

SOCIAL MEDIA COMMUNICATIONS

Marc Schmid and Ben Greenwood had attended the last PPG meeting to discuss the ways in which social media could improve patient engagement and attract a wider audience.

The Practice had recently experienced several incidents of breakdown of communication and Pauline would like to invite them into the Practice and discuss further. Nick Maclean agreed to be involved in the process.

Pauline agreed to look into this further and would keep the group updated.

PENNINE LANCASHIRE TRANSFORMATION PROGRAMME FOCUS GROUP

There is a new programme of work being developed under the banner of the Pennine Lancashire Transformation Programme. The programme is to encourage greater collaboration between East Lancashire CCG, Blackburn with Darwen CCG, East Lancashire Hospitals, Blackburn Council, Lancashire County Council and Lancashire Foundation Trust. The dates of the meetings were the 13, 16, 17 or 20 May 2016. Unfortunately the Practice only receive the information on the 11 May 2016 and due to the short notice, no members could attend. Stephanie Zak, Practice Nurse, would be representing the Practice at future meetings.

ANY OTHER BUSINESS

Pauline informed the group that Dr Whyte would be retiring from the Practice on the 2 September 2016.

The next meeting is scheduled for Tuesday 6 September 2016, 6.00pm at Whalley Surgery. Susan Lockett gave her apologies for the meeting.