

Complaint, concern or compliment

We value the opinions of all our Patients at Church Avenue Medical Group. To make a complaint or raise a concern please ask at reception for a copy of our complaints procedure and appropriate forms. Our aim is to give patients the highest possible standard of service and we welcome feedback so that we can Continue to improve the service that we offer.

If you wish to discuss any problems with someone who does not work at the Practice Cloverleaf Advocacy Service offers support raising a complaint about any NHS service.

For more information visit : helpwithnhscomplaintsnorthyorks@cloverleaf-advocacy.co.uk

Or telephone : 0300 012 4212

To make a compliment, please ask at reception for a form, or contact us in writing. Compliments can also be made on the NHS choices website, it is important to the Practice and our reputation that the public see compliments made about Church Avenue Medical Group.

Compliments can be made at <http://www.nhs.uk/service-search>