

GENERAL INFO ABOUT WAITING LIST TIMES

If you require information about waiting list time for an outpatient referral, please find below the Belfast Trust Appointments Office phone numbers.

As of Nov 2014 the financial constraints on the NHS in NI will not be news to anyone. This is having a predictable effect on the waiting list times which unfortunately have increased. Please be aware that waiting list times are outwith the control of the practice. We share the frustrations of patients about the issue; concerns about (non-cancer) referrals should be addressed to the HSC Commissioning Dept via

Belfast Local Commissioning Group Health and Social Care Board HQ 12-22 Linenhall Street Belfast BT2 8BS Belfast.lcg@hscni.net Tel 0300 555 0115	The Chief Executive Health and Social Care Board HQ 12-22 Linenhall Street Belfast BT2 8BS Enquiry.hscb@hscni.net 0300 555 0115
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A TIP TO SPEED UP WAITING LIST TIME: contact the Appts Office or the Consultant's Secretary to which your case has been subsequently assigned and:

- (1) leave a mobile number or e-mail address and
- (2) state that you will be prepared to attend at short notice should another patient cancel or DNA (did not attend; this still occurs in up to 20% of OPD appts despite the pressure on waiting lists)

BELFAST TRUST APPOINTMENT OFFICES

MUSGRAVE PARK Hospital Registration Office 4th Floor, McKinney House, Musgrave Park Hospital, Stockmans Lane, Belfast BT9 7JB	Tel 02890 902313 or 903813 Fax 02890903076
BCH Appointments Centre Admin Floor, BCH Lisburn Rd, Belfast BT9 7AB	Tel 02890 263850 Fax 02890 263642
RVH Appointments Office, Ground Floor, East Wing, The Royal Hospitals 274 Grosvenor Road, Belfast BT12 6BA.	Tel 02890 634700 Fax 02890 632761
MIH Appointments Office, Mater Hospital, 45-51 Crumlin Road, Belfast, BT14 6AB	Tel 02890 802441 Fax 02890 802549

SEPARATE RULES APPLY TO "RED-FLAG" (SUSPECTED CANCER) REFERRALS . IF YOU HAVE BEEN REFERRED AS A RED-FLAG AND HAVE NOT HEARD FROM A HOSPITAL IN 3 WEEKS, PLEASE LET US KNOW ASAP. Be aware that "red-flag" referrals have strict definitions; copy of the NICAN red-flag criteria available on request