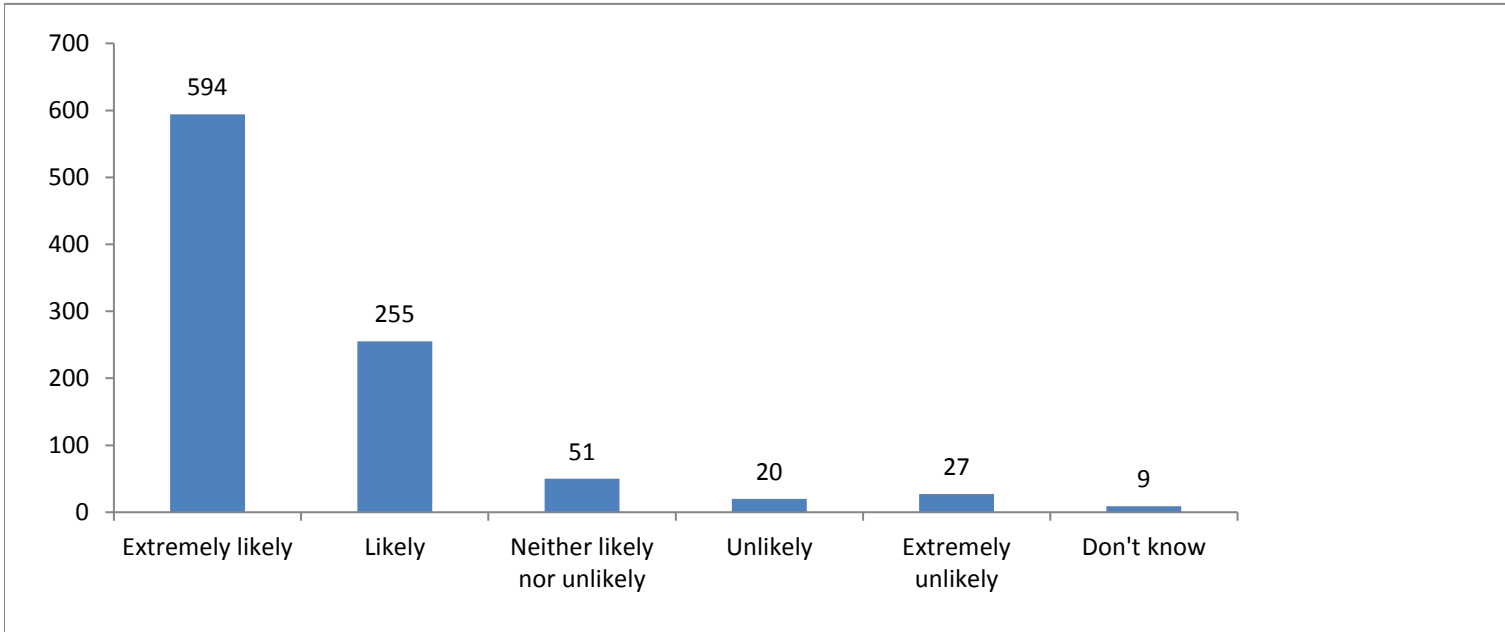


## Friends and Family

Question completed by patients Dec 2014 - March 2017:

How likely are you to recommend our GP surgery to friends and family if they needed similar care or treatment?



### A Sample of Patients Comments

They take good care of you - *Extremely likely comment.*

I have never had a problem being seen if necessary & have attended the surgery 3 times over the last two weeks - the waiting time seems to have improved since previous visits - *Extremely likely comment.*

I have always had excellent treatment over the many years of being a patient both from staff & doctors alike - *Likely comment*

Satisfactory - *Neither likely nor unlikely comment*

V.Good - *Extremely unlikely comment*

