Online Access

Appointments & Prescriptions

Heaton Medical Centre
www.boltongp.co.uk
Patient’s can now have access to our online system which will allow patients to book appointments and order their medication online.

To Register

You will need to go to our website www.boltongp.co.uk and click on either ‘appointments’ or ‘prescriptions’ and then follow the instructions for ‘online access’

This will lead you to our ‘patient access’ site.

Click on the green ‘register’ button and follow the onscreen instructions.

When you have created an online account you will need to complete a consent form for online access. You can find this on our website under the ‘online access’ tab or you can get a copy from the surgery reception. You must return this in person to the surgery with photo ID. Until you do this you will only have limited access.

Once this form has been received by the surgery it will be passed to the admin team we will activate your online account, and you will then have full access to appointments and prescriptions.

Your Responsibility

Please be aware that it will be your responsibility to make a note of your account number, password and security questions and keep them secure. The surgery do not have access to your passwords should you forget or mislay them.

Smartphone App

If you have a smartphone you will be able to download the ‘patient access’ app making it even easier for you to make appointments and order your prescriptions online.

Full Access To Medical Records

Should you require full access to your medical records then please enquire at reception for more information. This can only be requested if you already have an online account activated.