

**Field Road
Health
Centre**

Newsletter

Issue 38

July 2018

Changes in our practice

Phlebotomy clinics are now back in our practice

Wednesday 9-12

Friday 9-12

Please check our website for further information about this new service

Health Checks

Health check appointments are available for all patients aged 40-74 who have not been screened in last 5 years

ONLINE

Patients can book their appointments, amend their contact details and order their repeat

medications online. **Please ask at reception for a form.**

In order to protect patients data we can only give log in details to the patient upon proof of identity

Changes to the way your local pharmacy orders repeat prescriptions

The practice will no longer accept repeat prescription requests from the your local pharmacy .
Patients (or your carer or nominated family member/friend will have to order your repeat medication

Please take a look
We now have at our website on www.fieldroadhealthcentre.nhs.uk

INFECTON CONTROL

To help minimise the risk of spreading infection all patients and contractors using our premises should use the hand gels situated at reception.

CQC

- The practice is registered with the Care Quality Commission (CQC).
- Their contact number is **03000 616161**

Useful Telephone Numbers:

GP Out of Hours/NHS 111 : 111
Out of Hours Dentist: **0161 476 9651**
Arrowe Park Hospital: **0151 678 5111**
CQC: **03000 616161**



Patient Participation Group

The practice operates a 'Virtual PPG'.
If you are interested please ask for a format reception.

What is a virtual PPG? A group of volunteers who will be involved in ensuring the surgery provides the services its patients need.

NHS Choices Website:

<http://www.nhs.uk/symptomcheckers/Pages/Symptoms.aspx>

Complaint



Leaflets are available from reception

Compliments/Suggestions

We are constantly striving to find ways to improve the services we provide. If you have any suggestions regarding further improvements we would welcome your feedback, preferably in writing.

