

**Drs Gebbie, Burn & Brown**  
**293 Preston New Road**  
**Blackburn BB2 6PL**

**Minutes of Patient Participation Group Meeting**  
**1.30pm 2 June 2014**

**Present**

**Patients:** Richard Reeve, Ann Shuttleworth, Sue Cumming, Tom Clark, Christine Cooper, Debbie Tunnicliffe, Anita Vojnovic

**Practice:** Jane Grogan, Shirley Collier

**1. Minutes of the last meeting**

Accepted

**2. Matters arising from meeting 3 March 2014**

**Surgery improvements** – re-decorating at the branch surgery, and purchase of new chairs at the main surgery is now in hand.

**Local cancer support services** – Mrs Tunnicliffe has confirmed that the East Lancs Cancer Partnership is still offering services to patients, and their website address is [www.cancerlancashire.org.uk](http://www.cancerlancashire.org.uk).

**Coffee morning** – Mrs Shuttleworth suggested holding a raffle at the Macmillan coffee morning (from 9.30am on Fri 26 September) to help with fundraising. Any donations for the raffle prizes would be gratefully received.

**Confidentiality** – another incidence of audible receptionists' conversations was mentioned, and this will be investigated

**3. Feedback from Clinical Commissioning Group Meeting**

Mr Reeve attended the meeting on 17 March. He noted that some practices have 2 representatives attending the CCG meetings, and Shirley confirmed that this would be encouraged. Mrs Shuttleworth, Mrs Vojnovic and Mrs Tunnicliffe expressed an interest in attending occasionally, and Shirley will inform the CCG that one of these members will attend with Mr Reeve in future.

**4. Practice news**

Shirley informed the group that our practice nurse, Nikki Whittaker will be leaving the practice in June. A new nurse will be appointed shortly.

Surgery telephone numbers will change on Thursday 5 June:

Main surgery	293 Preston New Road	01254 617630
Branch surgery	513 Preston Old Road	01254 617650

**5. Online services**

Jane reported that there are now 123 patients registered to use online prescription ordering, and thanked members for their help in the set-up of the new system.

All GP practices are required to offer online appointment booking from 1 April 2015, and we will start planning for this in September this year.

We are planning to improve the practice website, and Mr Reeve suggested that the local NHS IT team could be providing support for developing websites across all Blackburn and Darwen practices. Shirley will follow this up.

**6. New health schemes 2014-15**

Shirley explained that the Clinical Commissioning Group has issued new guidelines for improving care for patients suffering from cancer or dementia. There will also be a named GP for all patients aged 75 yrs and over to improve continuity of care, and more work to be done to reduce hospital admissions.

**Any other business**

**“Putting Patients first” campaign**

Mrs Tunnicliffe has written to the local MP, Jack Straw, to express her concern about current funding for GPs and subsequent effects on patient care. The group members supported this, and suggested that the practice could publicise the campaign. Shirley will organise this.

**Date of next meeting**

**Monday 15 September, 293 Preston New Road at 1.30pm**

Please note our Website address: [www.limefieldsurgery.co.uk](http://www.limefieldsurgery.co.uk)