

Helme Chase Open Day



Come along to learn about aromatherapy, waterbirth and hypnobirthing.

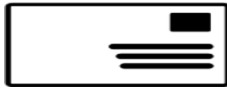
Drop in, bring your partner or a friend on:

Saturday 5th May 2018, 10am until 2pm

& join us for cake and coffee



Tour the unit and meet our team of midwives, support workers and health visitors—we look forward to seeing you!



Change of contact details/mobile numbers

Can we remind patients to contact the surgery with any change to their details, i.e address, telephone number so that we can update your records accordingly. Also, if you have a mobile telephone number and are interested in text reminders for appointments, please make sure the reception staff have an up to date mobile number.



OUT OF HOURS:

If you require out of hours advice when the surgery has closed, please call:

NHS 111

Stoneleigh Surgery Opening Hours

Monday to Friday

8am until 6.30pm

(Dispensary closes at 6pm)

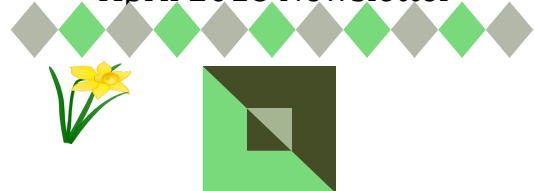
Telephone Number: 015395 63307



STONELEIGH SURGERY

WWW.STONELEIGHSURGERY.CO.UK

April 2018 Newsletter



Medication Reviews

Following a review of our appointment system, from the 19th April 2018 all medication reviews will be done by our Clinical Pharmacist, Jim Loudon. These clinics will be held on Thursday mornings via telephone appointments.

Jim has vast experience and knowledge in medication management, and we hope these clinics will ultimately benefit all of our patients and free up much needed GP time to ensure we can make the most appropriate use of our GP appointment slots.

For more information on this change, please keep an eye on the TV in the waiting room or visit our website.

Welcome back to Dr Thirza Deboo

Dr Deboo is now back from maternity leave after giving birth to a healthy baby girl, Joy.



After 28 years, working as a GP at

Stoneleigh Surgery, Dr Elaine Pearson is to retire in September this year. She will be missed!



SAMPLES

Please note **ALL** samples that need to be handed into reception, **MUST** be presented in the correct containers to avoid spoiling the sample or unnecessary accidents. If you are unsure which container is suitable, please speak to reception. Thank you.



MEDICATION REQUESTS—EPS2



It is now possible to have your repeat prescriptions sent electronically to the pharmacy of your choice.

If you have a regular prescription, this could save you time and unnecessary trips to the surgery. If you are registered for online services via Patient Access you can request the pharmacy that you want your repeat prescription sending to. If you would like to register for online services, please speak to a member of the reception

Dispensary Staff update:

Unfortunately, we say goodbye to Loren Shaw from dispensary at the end of April 2018. We wish Loren well with her new plans, she will be missed by everyone.



Dispensary hours

PLEASE NOTE, the dispensary closes at 6PM. If you have medication to collect, please ensure you collect before this time.

Weekend GP Appointments now available

In partnership with your GP Practice and Cumbria Health on Call, it is now possible for Stoneleigh Surgery patients to book a weekend GP appointment. These appointments are held at Westmorland General Hospital and Furness General Hospital and can be booked by our reception team. You will be seen by a local GP at your chosen site who will have access to your medical history. Healthcare Assistant appointments are also available.



Are you pregnant?

If you have just found out you are pregnant, please self-refer to Maternity Services:

- Complete an online self-referral form @ www.uhmb.nhs.uk/maternity
- A member of the maternity admin team will contact you within 5 working days to arrange your first appointment with the midwife.



APPOINTMENT SYSTEM UPDATE

Just to clarify, only urgent appointments can be given a same day GP appointment. If you feel you need to be seen urgently, you will be put on the duty doctor's list who will call you back to assess your symptoms. Please can we remind patients that the reception team requires as much information as possible to allow the duty doctor to correctly prioritise urgent appointments. If you do not give a brief summary, it may delay the duty doctor calling you back.

THE TRIAGE SYSTEM IS NOT FOR PATIENTS TO SPEAK TO A GP OF THEIR CHOICE REGARDING TEST RESULTS, MEDICATION REVIEWS ETC..

Stoneleigh Surgery has pre-bookable telephone and face to face slots available for non urgent requests.