**PRG GROUP MEETING HELD AT SINA HEALTH CENTRE**

**WEDNESDAY 29TH MAY 2019**

**PRESENT**

M WOOLLEY

H HOAR

G JONES

F GRIFFITHS

K MARRIOTT

S PARKES

**APOLOGIES**

DR J

DR L

DR M

**CAR PARK**

A discussion took place on the request made by the group for allocated car parking spaces to be put on the car park

MW advised that the landlords do not feel that this is necessary.

NHS Properties would be monitoring the site following the opening of the nearby new Aldi store which opens in August 2019

H Hoar stated that on 4th June 2019 the New Chair would be elected for the role of Walsall CCG PPG Chair

**MJOG**

Sina Health Centre had recently introduced the service MJOG which would automatically advise patients of their booked appointments – it was hoped that this would reduce the monthly figure of DNA appointments

**DNA’S**

S Parkes asked if the surgery could notify patients of the hours and minutes lost following the DNA of appointments by patients within the surgery

MW stated that with the new MJOG system it was expected that the figures would now be reduced

**STAFF**

MW advised the group that 2 new members of staff had been recruited to work in the reception/records department

It was hoped that the immense pressure and workload would now be reduced on the existing staff

S Parkes stated that the reception staff was all wonderful

**ANY OTHER BUSINESS**

A discussion took place on the problem with the issue of fortsip – no further information had been received – It appears that when issuing mixed flavours there is no facility to forward the prescription EPS to the chemist

**DEMENTIA**

MW stated that M Parkes receptionist was going to do a further dementia forum – the PRG members were invited to attend

**DATE OF NEXT MEETING**

The next PRG meeting will be held on Wednesday 31st July 2019