

Partners

Dr Damian McGrory  
Dr Rhona McKeown  
Dr Kevin Cormack  
Dr Linzi Lumsden  
Dr Julie Cooper



Working together, caring for your health

Assistant

Dr Christine Paterson  
Dr Theresa Marwick

**Danestone Medical Practice**

Fairview Street, Danestone, Aberdeen AB22 8ZP  
Telephone: (01224) 822866 Fax: (01224) 661586

**Due to the Covid Pandemic the appointment booking facility has been suspended at present but prescription ordering can still be done**

**Patient Access – Online Appointment Booking & Repeat Prescription Ordering**

Danestone Medical Practice offers the ability to book and cancel routine doctor’s appointments and order Repeat Medication through a system called Patient Access. Registration with this service also allows you to use your computer, SKY television or your smart phone/device.

Please complete all the sections below clearly in capitals letters and sign to confirm you have read the conditions of use. Please email your **COMPLETED FORM** along with a **PHOTOGRAPH OF YOU WITH YOUR PHOTOGRAPHIC IDENTIFICATION (e.g. passport, driving license etc)** to [gram.danestoneclinical@nhs.scot](mailto:gram.danestoneclinical@nhs.scot)

Name: .....

Date of Birth:.....

Address:.....

.....

Telephone No: Home.....Mobile.....

Email Address:.....

**Conditions of use**

- You must ensure that your Patient Access logon details remain confidential. We will not necessarily write to inform you of the changes to this service and therefore this number and password should remain confidential. If you think anyone knows your details then either change your password or ask us to reset your password.
- Patient Access is a voluntary scheme & for **patients over the age of 16yrs of age**. If you wish, your account can be stopped should you no longer wish to continue. This will not affect your registration at the practice and appointments will remain available over the phone or in person at the practice.
- We retain the right to withdraw access to those who appear to be abusing this service by booking appointments and not attending or frequently cancelling appointments just before the time of appointment which means we cannot use the time for someone else.
- We will endeavour to maintain the maximum access to the service but it is necessary for the service to be shut down overnight while our system back up occurs and there may be other times when the service is not active. Appointments made using the system can be checked and cancelled by phoning the surgery during our opening hours when the online system is unavailable.
- Nurse appointments cannot presently be booked online as they require a specific member of staff and may require a longer appointment than a single slot. These options are not presently available with Patient Access.

Patient Signature:..... Date:.....

**Admin Check**

Type of ID Shown & Ref:..... Receptionists Initials:.....