**CAVERSHAM GROUP PRACTICE**

Caversham Patient Participation Group (PPG) meeting was held on 2nd October 2018 from 6.30-8pm

**MINUTES**

**Present**

Representing Caversham Group Practice Dr Stephen Amiel (SA), Sheetal Shah (SS), Fay Saunders (FS), PPG Chair Roderick Allison (RA)

For confidentiality purposes, names of patient attendees are omitted from the version of these minutes uploaded to public websites. Copies of minutes are distributed to the PPG mailing list.

1. **Welcome & Introductions:** RA opened the meeting by thanking those present for attending and did round of introductions.
2. **CCG/CPPEG Update**

In the last CPPEG meeting there was lot of interest in how funding can be kept in general practice. There has been a request that Locally Commissioned Services will be discussed in a joint meeting with patients & GPs.

KE also gave details on social prescribing. There is a review planned for elective orthopaedic care. There will be a consultation on where these services are going to be in future. Detailed information is included in PPG newsletter that is regularly circulated by the Practice to all PPG members. If you do not receive these please get in touch with FS at the Practice.

1. **Presentation on Adult Social Care**

Service managers from adult social care gave an update on their strategy to link with community and strength based Practice with main emphasis being linking with health care strategy. They are also working on neighbourhoods like GPs and have 6 neighbourhood teams. They are currently working on developing relationships with GPs. They currently not aligned with GP neighbourhoods but are working towards it with a plan to align social workers with GP neighbourhoods. Kentish Town would fall under their North East neighbourhood. In addition to this they are doing lot of work with Camden Carers.

Their main emphasis is for social workers to spend more time with people in the community. Each neighbourhood will have 1 occupational therapist, 1 social worker and 1 outreach worker. Their website Camden Care choices can be used by patients to direct them to the right service.

Queries were rasied about the new benefit system. The social care team would be working towards more physical support needs of the patients. For mental health needs the patients wi ll be signposted by social worker to further services.The benefit system related queries are dealt by the welfare team.

Queries relating to home care providers were discussed. Council has been through the re-tender process. They use agencies working with them in a more holistic and collaborative way. Within neighbourhoods they will be able to work with them closely and be task focused.

Adult Social Care workers were unable to answer queries relating to mental health. PPG members requested inviting someone from mental health team to the next meeting to tal kabout mental health services.

There were comments made on improving social care services for refugees. The housing association has floating support but they are not trained social workers. The social care workers will look into it further with patient RAP.

Age UK has recently been given a grant of £6 million. MF suggested inviting them to one of the future PPG meetings.

1. **Practice Update**

Practice has appointned 3 new salaried GPs who started from August. This was to replace clinical sessions for Dr Malik who is planning to retire soon as well as add in extra clinical capacity to offer better appointment access to patients.

FS updated all patients on the flu campaign and the types of vaccines and plan for practice to ensure all patients are vaccinated.

Practice has also been recently involved in research activies in partnership with Noclor (part of UCL Partners). Some of the research projects undertaken includes support for carers of patients with advanced dementia and end of life and immunisation processes. The next one practice would bel ooking at is yound smokers who are at risk of developing COPD. Dr Warner is the lead at the Practice.

Feedback received on patient access and patients being able to book only 2 appointments online at any given time. SS explained this is due to limited number of appointments available and high proportionso f appointments being wasted as patients were not attending 2nd appointment. FS mentioned if patients wish to book more than 2 appointments with different type of clinicians these can still be done via phoning the practice.

1. **Transfer of services to Barnet & Chase Farm**

MF raised concerns on transfer of services from Royal Free to Barnet & Chase Farm. This is very time consuming and expensive for patients to travel. As a result of this people will be late or not attend or may even refuse treatment. There is a petition going around for Royal Free to have shuttle bus.

There was no consultation with patients and seems this was rolled out without the knowledge of Local Community. It was agreed for chair RA to write to Royal Free Chair about concerns and possible consequences. The decision was made by Royal Free. GPs were not given much information as all referrals in Camden are processed by Central booking system. SA suggested patients may choose not to go to Royal Free if they are told treatment is at Chase Fram.

1. **Communication with wider PPG**

KE suggested having communication with wider PPG through surveys or summary of PPGs key topics. Practice to think of topic of interests and liasie wth KE & RA further

1. **NHS Wide Issues**

The Health Service encouraged to sell sites for reviews for e.g. Royal Free is selling staff housing for luxuary housing. There is strategy for seeling public land vs needs in primary and seondary care for facilities to provide care.

Sale of public land at St Pancras hospital (99 years lease) for private housing. The need for social is bring addressed. The deadline for sending views in line with sellingl and is 12th October.

1. **AOB**

RA proposed approaching suitable candidates for sucessor next year. The dates for PPG meetings next year are:

29th January 2-4pm

9th April 6.30-8pm

2nd July 2-4pm

1st October 6.30-8pm

**Date of Next Meeting: 29th January 2019 from 2-4pm**