

Our Practice Team

Partners

Dr Stephen Amiel (m)
Dr Judy Bennett (f)
Dr Caroline Dickinson (f)
Dr Azhar Malik (m)
Dr Jane Myat (f)
Dr Daniel Toeg (m)
Dr Alex Warner (m)

Associated GP's

Dr Tim McDowell
Dr Ruth Gailer
Dr Frances Blackmore

Practice Nurses

Karen Nicoll
Sasha Tobin
Lavaughn Alexander

Health Care Assistants

Jibril Mohamed

Practice Manager

Sheetal Shah

Reception Manager

Linda Bernard

Reception

Amy White
Kirsty Duff
Brenda Nicoll
Fatheha Khanom
Olga Luszczynska
Ellen Salisbury
Regina Thomas

Admin Manager

Fay Saunders

Admin Office

Lynne Seymour (Finance)
Maianga Cardoso
Toslima Yasmin
Courtney Phillips
Chloe McHugh White

IT Administrator

Anisa Begum

Secretaries Office

Gillian Carolan (Manager)
Kimberley Saunders
Kayliegh Saunders

From 1st April 2015 all GP practices are required to allocate a named, accountable GP to **ALL** patients. The named accountable GP will take lead responsibility for the coordination of all services required by the patient and ensure they are delivered, where required (based on the clinical judgement of the named accountable GP).

Patients will be informed of their accountable GP at the first appropriate interaction with the Practice. If you wish to be told the name of your accountable GP, please ask at Reception when you are next in the Practice. Please note: there is no need to telephone the practice for this information.

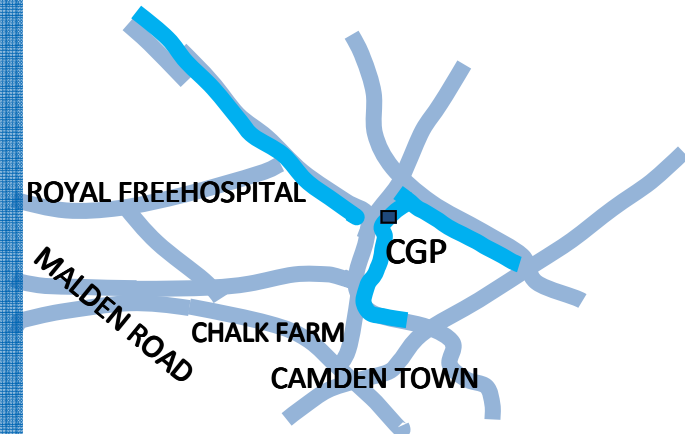
Data Protection

We are registered under the Data Protection Act and bound by rules governing the collection & storage of personal data. Your personal data will only be viewed by Practice professionals directly involved in providing your care.

We will not send any information about you to outside agencies, partners or relatives without your consent. Occasionally, anonymised health information is sent to NHS Camden to support quality monitoring or public health analyses.

CGP

Practice Catchment Area



www.cavershamgrouppractice.co.uk

The practice has a zero tolerance policy for the abuse of any of its staff

We have GP Registrars, other junior doctors and medical students who are training to be doctors. You may be asked to allow a medical student to sit in on your consultation. If you are happy with this we are very grateful. Occasionally GP registrars may request that a video recording is made of the consultation which is then used for training purposes. Your consent will be sought on these occasions.

Our email address is **caversham.practice@nhs.net** . Please note this address is for prescription requests and administrative enquiries only. You cannot seek any medical advice, book or amend appointments.

The practice does not discriminate on the grounds of race, gender, age, religion, sexual orientation, appearance, disability or medical condition.

For routine appointments we encourage patients to see the same doctor whenever possible. You may be required to see a different doctor if a same-sex or short notice appointment is needed

Induction Loop

Wheelchair and pram access



Contact	Opening Hours	
The Caversham Group Practice 4 Peckwater Street London NW5 2UP Tel: 02074285700 Telephone lines are open from 08.00-18.30 weekdays	Monday	8am—6.30pm
	Tuesday	8am—8pm
	Wednesday	8am—6.30pm
	Thursday	8am—6.30pm
	Friday	8am—6.30pm
Access to Surgery		
Our premises are suitable for disabled access at both the Peckwater and Leighton Road entrances. Please speak to a receptionist if you require assistance or have mobility problems.		
	Open 1 Saturday per month	
	Our telephone lines open from 8am to 6pm, Monday to Friday. They are closed from 1pm to 2pm.	

Appointments

Clinic Times GP clinics run from 08.30-12.30 and 14.00-18.30 weekdays. Tuesdays is a GP evening clinic from 18.30-20.00. We are open 1 Saturday per month where we run a booked clinic from 09.30-12.30, except on bank holiday weekends. We offer Same day appointments weekday mornings and also a limited number of emergency appointments at 17.00 weekdays. Nurse clinics run from 08.30-12.30 and 14.00-18:30 daily.

Booking an appointment	You can book an appointment with a doctor or nurse 24 hours a day using our automated system or through Patient Access. Please register for Patient Access online or at reception. Alternatively phone for an appointment on 020 7428 5700 or book in person.
Cancelling an appointment	This can be done online through Patient Access, via text on 07800 000536 or by telephone on 020 7435 4000. When texting, please let us know your name and appointment time.
Telephone clinics	Many problems can be dealt with over the phone rather than face-to-face. We run a telephone consultation clinic. Please book an appointment with your usual GP
Interpreter	Please let reception know if you require them to book an interpreter
Urgent medical problems	Patients will be seen within 24 hours. Please call reception on 020 7428 5700 and request to our receptionist You may have to speak to the telephone doctor first. If you can please tell the receptionist what your call is about.
Home Visits	Home visits are usually done after the morning surgery. If possible please call before 11am on 020 7428 5700.
When we are closed	For urgent medical advice please dial 111 for the out of hours service.
Out of hours clinic	The out-of-hours provider may arrange for you to visit their clinic at either

Information

Lab results	Blood results and X-rays are usually back within a week. Please call reception for your result unless your doctor has arranged to contact you.
Prescriptions	Please allow 48 hours for repeat prescriptions to be issued. You may either request that a pharmacy collects your prescription directly from us, order it online through Patient Access, or leave your written request at reception. Repeat prescriptions are not issued over the phone unless you are housebound.
Minor ailments scheme	Ask reception for your passport which entitles you to free treatment by your pharmacist for minor ailments. For more information have a look on our website or view the page: www.camden.nhs.uk/minorailmentsscheme
Surgery pod	You can now update your blood pressure and weight amongst other things without seeing a doctor. Please speak to reception for more info.
NHS 111	For non-urgent 24 hour health advice call NHS 111 service on 111
Complaints	If you have a complaint or concern about the service, please let us know. You can speak to the Practice Manager or alternatively write to the Practice Manager. The email address is cavesham.practice@nhs.net

Services

Nursing team	We have a team of practice nurses and healthcare assistants. They deal with chronic diseases including asthma, COPD and diabetes, the travel clinic, smears, contraception advice, sexual health screens, wound care, suture removal, ear syringing, immunisations and spirometry.
Attached Staff	We have health visitors, social workers and a Care Navigator based in the practice
Baby clinic	Our baby clinic runs from 1.-3pm on Thursdays. The health visitors are here for advice and the practice nurses have a booked clinic to give child immunisations
Psychologists	There is a team of psychologists who work at the practice. Your doctor can refer you. Patients can also self refer to iCope via http://icope.nhs.uk
Sexual health screening	Doctors and nurses offer full sexual health screens on request. Please book a routine appointment at reception for this or speak to your doctor.
Coils and contraceptive implants	Please contact our nurses if you wish to arrange for a coil or contraceptive implant.
Anticoagulation clinic	We run an anticoagulation clinic for our patients who are stable on Warfarin.
Substance misuse	We run a regular clinic in conjunction with CGL (Change, Grow, Live) and can provide specialist prescribing where appropriate.

Smoking Cessation	Our healthcare assistant offers smoking cessation advice and can prescribe a range of products to help you.
Diabetes Clinic	We run a dedicated diabetes clinic with a diabetes specialist nurse at the practice. You will be contacted for an appointment.
Patient participation group	We have an active patient participation group that is frequently consulted on matters relating to the practice. To find out more or to join our PPG please speak to a receptionist.
How to Register	If you would like to register at the Cavesham Group Practice, you can register online - www.caveshamgrouppractice.co.uk - or bring the forms into the practice or visit us during opening hours to complete the forms here.
Visiting Staff	Other health professionals who provide care here at the surgery include community midwives linked to UCLH, child and adult psychologists, primary care mental health workers, a smoking cessation counsellor. There are also visiting hospital consultants e.g. women's health & rheumatology
Accessible Information Services	We aim to make sure that people who have a disability, impairment or sensory loss are provided with information that they can easily read or understand and with support. Please speak to a receptionist for more information
Online Services	You can now book appointments and order repeat prescriptions online. Please speak to one of our receptionists to sign up for our online services.