

# NHS Camden Clinical Commissioning Group

# Camden Patient Participation Group Newsletter

Monday 21<sup>st</sup> September 2015

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Chair of Camden Patient & Public Engagement Group (CPPEG)
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#### Welcome



Welcome to the first edition of the PPG newsletter. I have lived in Camden, and on the borders of Camden, for most of the past forty years. Last year I became a member of Caversham Patient Participation Group (PPG), and was also elected to represent the PPG on the Camden Patient and Public Engagement Group (CPPEG). Over the past year I've learned a lot about why we get involved and give feedback about our care; the data available to help us understand patient experience; and Camden organisations and services. PPGs are an important partner for CPPEG as we all make our contributions to improving the health and wellbeing of people in Camden. For me, being part of my PPG helps me better understanding the concerns, priorities and contributions of the patients who attend my general practice.

I am looking forward to meeting representatives from all the PPGs at the CPPEG/ PPG summit on the 12<sup>th</sup> October and reading your feedback to the on-line survey before the event. It will be an important opportunity to explore ways we can work together, as well as alongside the many other people and organisations in Camden making a contribution.

## **Camden CCG Update**

#### **Commissioning Intentions (2016/17)**

The following link takes you to Camden CCG's commissioning intentions for April 20167 – March 2017. Please find the Presentation <u>here</u>

This document sets out the Strategic Commissioning Plan and Commissioning Intentions of Camden Clinical Commissioning Group (CCG). Aimed primarily at current and prospective providers, it describes how the CCG will use its commissioning budget to deliver the CCG's strategic vision.

We would very much welcome your comments as we want to ensure that moving forward our plans are delivered to you. You can click on the following <u>link</u> to leave comments.

# Improving musculoskeletal services in Camden (patient survey) Why We Are Consulting?

Patients and carers' experience and opinions are integral to the improvement of these services, and we will use these to inform this work. If you have received treatment for any muscle, bone or joint problems in Camden we would welcome your participation.

Your first-hand experience will be shared with our MSK lead at each stage of the project. The involvement of both the patient and professional groups will inform the development of services to achieve the best clinical and patient experience outcomes.

Please click here to access the survey <a href="https://feedback.camdenccg.nhs.uk/strategy-and-planning/copy-of-copy-of-improving-musculoskeletal-services">https://feedback.camdenccg.nhs.uk/strategy-and-planning/copy-of-copy-of-improving-musculoskeletal-services</a>

The survey closes on the 30<sup>th</sup> September 2014.

# Chronic obstructive pulmonary disease (COPD) patient survey Why We Are Consulting?

If you have experience (COPD) services in Camden please complete the online survey by clicking on the following link: <a href="http://www.smartsurvey.co.uk/s/camdenCOPD">http://www.smartsurvey.co.uk/s/camdenCOPD</a>.

#### Question time with the Chair of Camden CCG

Dr Caz Sayer, Chair of Camden CCG and Martin Emery, Community Ownership Manager met with Cocoon a small charity who work with families across London, who have been affected by pre or postnatal mental illness on Tuesday 15<sup>th</sup> October to discuss experiences of healthcare in Camden. The discussions and actions taken will be reported at the Governing Body meeting on Wednesday 11<sup>th</sup> November.

#### Camden Care Planning Ambition for patients who have a long term condition

Camden CCG are committed to developing personalised care planning for people with long term conditions. Please visit the care planning website page for an opportunity to hear more about this project, view the video from the Care Planning Workshop and access the Workshop Report. <a href="http://www.camdenccg.nhs.uk/gps/ltc-care-planning-project.htm">http://www.camdenccg.nhs.uk/gps/ltc-care-planning-project.htm</a>.

We would love to hear more from you about what a good care plan looks like and what elements are the most important to the patient. Please contact <a href="mailto:adetola.adeniran@camdenccg.nhs.uk">adetola.adeniran@camdenccg.nhs.uk</a> if you would like to be part of this group.

#### **Camden Clinical Commissioning Group Governing Board Members**

Please click here if you want to know who has a seat on Camden CCG's Governing Board

#### **Patient Representative for District Nursing**

Camden CCG is looking to invite a PPG patient representative in to join us for a piece of work we will shortly be starting looking at how we put additional investment in our community health care services, particularly community nursing. The aim of the project will focus on how we can improve the level of integrated working within general practices, and to deliver improvements in patient-defined outcomes.

The time commitment is unclear at this time and the work will be largely based around a series of 1 hour meetings (probably fortnightly at least in the initial stages). We are envisaging these taking place at Camden CCG (Stephenson House). If you would like to pop in for an informal chat you can contact Lyndsey Abercromby, Assistant Director of Commissioning Development (email: <a href="mailto:lyndsey.abercromby@camdenccg.nhs.uk">lyndsey.abercromby@camdenccg.nhs.uk</a>) or Martin Emery, Community Ownership Manager (email: <a href="mailto:martin.emery@camdenccg.nhs.uk">martin.emery@camdenccg.nhs.uk</a>).

#### Date and time of next Camden CCG Governing Body meeting

Wednesday 11<sup>th</sup> November, 13:00 – 16:00, the Wesley Hotel, 81-103 Euston Street, London, NW1 2EZ.

#### **CPPEG Update**

#### **Background to CPPEG**

CPPEG consists of a group of patients who are members of local general practice patient groups (commonly known as PPGs) who support the Clinical Commissioning Group in ensuring the patient voice plays a key role in our decision-making. This means that the PPG members of CPPEG sit on the following CCG committee/group meetings:

- Governing Body
- o Finance and Performance Committee
- Quality and Safety Committee
- o Commissioning Committee
- Procurement Committee
- Clinical Quality Review Group for Central North West London NHS Foundation Trust (CNWL) and University College London Hospitals NHS Foundation Trust (UCLH)
- Medicines Management Committee
- Local Enhanced Services Committee

One of the roles for the members is to ensure that there is proper patient, carer and public involvement whenever we commission services. Representatives on the above committees will remind CCG staff of this responsibility.

Please follow this link to <a href="http://www.camdenccg.nhs.uk/public-engagement/cppeg-meetings.htm">http://www.camdenccg.nhs.uk/public-engagement/cppeg-meetings.htm</a> to download copies of the CPPEG meetings.

## Camden CPPEG & General Practice PPG Summit on 12<sup>th</sup> October

Please click here to access the <u>agenda</u> and here to complete the online PPG survey <a href="https://feedback.camdenccg.nhs.uk/community-ownership/04608fbb">https://feedback.camdenccg.nhs.uk/community-ownership/04608fbb</a>. The results of the survey will be presented at the summit on the 12<sup>th</sup> October and will be used to influence the group work.

If you want to know more about plans to change GP services or want an opportunity to influence local Camden NHS please RSVP by email <a href="mailto:edith.raie@camdenccg.nhs.uk">edith.raie@camdenccg.nhs.uk</a> or telephone 020 3688 2044.

#### **NHS England information**

#### Young people's rights in healthcare - new resources

The NHS Youth Forum have recently launched <u>a series of posters for young people</u>. It was clear from discussions with young people that they were confused about their rights when receiving health services. The series of posters focus on young people's right to consent, their right to complain and their right to comment and give feedback on the services that they receive. These are all an important part of the NHS listening to and working with young people in order to provide the best care possible. The posters were developed by young people for young people and come with a supporting leaflet that gives more information about each topic.

#### Have your say on maternity services in England

The <u>NHS Maternity Review</u> wants to hear your opinions on maternity services. All comments will contribute to the work of the review which will publish its recommendations by the end of the year. <u>The consultation is open</u> until 31 October 2015 to anyone with an interest in maternity, including women and their families, professionals, commissioners and other organisations.

#### Understanding personal health budgets

Personal health budgets have been in the media recently, and the NHS England Customer Contact Centre has received lots of enquiries from people who want to know more about them. People eligible for NHS Continuing Healthcare now have a right to have a personal health budget, and clinical commissioning groups (CCGs) are currently looking at who else in their area could benefit from the flexibility of managing their care in this way. More information can be found on the <a href="NHS Choices website">NHS Choices website</a>.

#### **Community Grant Funding available**

Has your community or voluntary group been working to involve patients and the public in improving health care services? NHS England will be awarding a number of <u>small community grants</u> to not for profit organisations who can tell the story of their patient and citizen engagement work in a creative and interesting way. Grants are available up to £1,000 each, the total funds available are £10,000. Applications should be submitted to <u>england.ppvcommunitygrants@nhs.net</u> by the closing date of 12pm on 28 September 2015.

#### NHS England Board meeting - 24 September 2015

The next <u>Board meeting</u> will take place on 24 September 2015 in London. Board papers will be made available a few days before the meeting. If you would like to attend, please register your interest as places are limited. Please contact <u>england.boardattendance@nhs.net</u> and let us know if you have any requirements for the day. A live stream of the Board meeting will be available on the NHS England website.

#### NHS England's Annual General Meeting – 21 October 2015

NHS England will be holding its <u>Annual General Meeting</u> (AGM) on 21 October 2015 at the Kia Oval in London, starting at 4:30pm. The AGM falls on the first anniversary of the launch of the Five Year Forward View. This year, we want to provide our stakeholders and the public with the opportunity to scrutinise our work towards delivering this and discuss our future direction. We hope to show how we are transforming the NHS and how we are working in partnership to improve the NHS.

**Employment opportunities for people with learning disabilities (training events)** 

Employing more people with learning disabilities in the NHS is a clear commitment in the NHS Five Year Forward View. To support NHS organisations in delivering this, NHS England is running three regional training events to help NHS organisations remove potential barriers to employing people with learning disabilities. You can book a place on one of the three events in <a href="Bristol on 7 October">Bristol on 7 October</a>, <a href="Manchester on 25 November">Manchester on 25 November</a> and <a href="London on 9 December">London on 9 December</a>.

#### **General Information**

#### Celebration event for women of the LGBT community

If you would like to attend a special day of celebration for women of the LBT community on Tuesday 13th October 2015 at Outcome, the LGBT service of Islington Mind. If you are interested in attending you can RSVP <a href="mailto:sigal.avni@islingtonmind.org.uk">sigal.avni@islingtonmind.org.uk</a>.

#### Free Yoga for People with Sensory Needs

Sense will be running free Yoga sessions for people with sensory impairments at Pancras Square Leisure. If you have any questions or would like to reserve a place, contact Ian Carpenter on <a href="mailto:lan.carpenter@sense.org.uk">lan.carpenter@sense.org.uk</a>.

# Opening Doors London are delighted to invite you to the Opening Doors London Annual Information Fair (Thursday 15th October 2015).

This is a chance for our older LGBT community to attend an information fair focused on Planning Ahead. Book your free ticket here: <a href="https://odlfair.eventbrite.co.uk">https://odlfair.eventbrite.co.uk</a>

#### The Family Members' Reference Group

The Family Members reference Group is a group for all carers of an adult with a learning disability in Camden. For more information contact Beth on: beths@centre404.org.uk or 020 7697 1336.

#### Recovery College Anniversary - Friday 25th September

We are very pleased to invite you to the 1<sup>st</sup> anniversary celebrations for the Recovery College, taking place on Friday 25<sup>th</sup> September from 12.30 – 4.00pm at the Recovery College (4 St Pancras Way, London, NW1 0PE). To RSVP please email Christine.Burgess@Candi.nhs.uk.

The educational recovery-focused courses are all co-produced and co-delivered by tutors with lived experience of health or mental health challenges and tutors with professional experience You can find out more on our webpage at <a href="https://www.candi.nhs.uk/recoverycollege">www.candi.nhs.uk/recoverycollege</a>.

# London Borough of Camden have produced an illustrative map which gives an overview of sport and physical activity in Camden

To access the map click here:

http://www.camden.gov.uk/ccm/cms-service/stream/asset/?asset\_id=3360706&

#### Date of next edition: Monday 12<sup>th</sup> October 2015

Please contact Martin Emery, Community Ownership Manager (email: martin.emery@camdenccg.nhs.uk) if you have any comments or questions.