**ST THOMAS ROAD SURGERY**

**PATIENT PARTICIPATION GROUP**

**MINUTES OF MEETING**

**THURSDAY 10TH JULY 2014**

1. **Present:** Dr Roberts. Nick Brown, Practice Manager. Jan Power, Chairman. Margaret Roberts, Janice Cameron, Tony Lumb.
2. **Apologies:** Dick Taylor, Christine Gill, Graham Isherwood
3. **Matters Arising:** All patients aged 75 and over, have been allocated a named Doctor.
4. New Staff starting at the Surgery. A salaried GP, Dr Samad, starts in three weeks. A full time, male nurse, starts at the end of September, and also a part-time phlebotomist.
5. On-line appointments are nearly ready on computer but are not, as yet, in full use.
6. Jan attended a Patient Participation Group Training session on 9th July. She felt we were doing O.K. and brought a Newsletter from another Practice to show us. We discussed the possibility of producing one in the future.
7. The 0844 telephone number has now been discontinued.

1. A new web site is being developed.
2. Care Plans for the most vulnerable patients are being formulated for next year.
3. We discussed specialism within the Practice. Dr. Roberts continues minor surgery and cryotherapy etc. He has also started a ‘dizzy clinic’. He treats patients from other Practices in the area and the clinic has become very busy.
4. The next meeting will be held on Thursday 28th August 2014 at 1.00pm.