**ST. THOMAS’ ROAD SURGERY**

**PATIENT PARTICIPATION GROUP**

**MINUTES**

**Thursday 26th May 2016**

1. Present: Ella Brownridge, Practice Manager, Sarah Roberts, Practice Nurse.

Jan Power, Chairman, Christine Gill, Secretary, Margaret Roberts, Tony Lumb

1. Apologies: Dr. Roberts, Graham Isherwood, Dick Taylor.

**3** The Minutes of the previous meeting were approved.

**4** Matters Arising: There had recently been an inspection at the surgery. The ‘dizzy’ clinic had been declared ‘outstanding’ and for long term conditions it been awarded ‘good’.

Tony Lumb had supplied a selection of pictures to be printed and put on display on the walls of the surgery. These were awaiting printing.

**5** ‘Network 7’ has now become ‘Network 1’, an area including Castleford, Featherstone and Normanton surgeries. There has to be a publically available

access policy, also ‘young person’ friendly.

**6** The nurses at the surgery are now able to fit compression bandages for ulcers. The District Nurses can perform E.C.G.s

**7 ‘**Friends and Family’ There have been only two questionnaires returned during the last month. Jan and Margaret are to attend the surgery to ask patients to complete a ‘Patient Survey’.

8 Notice Boards should be well displayed and the print should be clear to read.

**9** The question of the hospital ’18 weeks’ waiting time, both for appointments and for surgery was raised. There have been problems in this area due to cancellations.