**Welcome to our first newsletter**

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| **PPG - Patient Participation Group: PPG is a NHS initiative which aims to:**   * Improve communications between the Practice & Patients. * Feedback suggestions for improvement to services * Promote health education * Develop a better understanding of the systems used in the Practice   **Our next meeting is on Saturday 13th June at 10:00am. Come and join us!** |

**CORONAVIRUS** (COVID-19): The Public Health Department of the NHS advises that if you have **flu-like** symptoms:

* **Do not go to the Surgery**
* **Stay indoors and keep the windows closed**
* **Phone 111 for advice**

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**DNA (Did Not Attend): Missed appointments deprive other very ill patients getting the attention they need. It is very important to inform the surgery if you cannot keep an appointment.**

**PLEASE HELP US BY CANCELLING APPOINTMENTS AS SOON AS YOU KNOW YOU ARE UNABLE TO ATTEND.**

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| **NEW INNOVATIONS:**  **Clinical Pharmacist:** A Pharmacist now works in the Surgery to provide extra help to patients in managing their medications. If you need advice about your medication please phone to book an appointment.  **Social Prescriber:** Do you need advice on matters that affect your well-being e.g. Mental health, loneliness…? Book an appointment to speak to Gerald, who is here on Tuesdays, to give advice and support on a variety of issues. |