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| **AG** – Chair  **JA** – Secretary  **PM** - Practice Manager  **DR** - Practice Doctor | | **The Grove Road Surgery Patients Participation Group (PPG):**  **Minutes of the Meeting held on the 28 June 2018**  Present – JI, KI, MM, AG, JD, LI, GA, NN, PL, JO, DB, VD, GMN, |
| **Item No.** | **Item Description** | **Item Discussed** |
| **1.** | **Introduction** | The PM welcomed everybody to the meeting.  JA stood down as Chair and PM thanked him for tenure of Office over a period.  AG took over as the new Chair. She welcomed every and cited that individuals introducing themselves wasn’t necessary at this PPG meeting. |
| **2.** | **Minutes** | Copies of the previous meeting’s minutes were distributed and the chair advised all present to read through and to raise any questions on them if needed be. None was raised and the minutes were approved. |
| **3.** | **Parking** | The PM advised the group that no progress has been made despite representations to the local authority. She thus advised that patients should petition their respective local councillors and the local MP to assist in this regard. The PM enquired if anyone knows any way of getting a resolution to the problem. |
| **4** | **Surgery Refurbishment** | PM advised that this is ongoing to make the practice a more welcoming environment for all. |
| **5.** | **Vaccines** | As per previous meeting, the PM encouraged all age groups to have their respective vaccines regularly as recommended. As to who for respective vaccines, the noted that the individuals are identified through patients’ database in place and that calls/appointments are made to and for them to visit the surgery for relevant vaccines – say e.g. for Flu vaccines and others considered appropriate. |
| **6.** | **Case finding** | PM reported that the Harringay has a new program in place which encourages Practices in identifying patients with Diabetes, Hypertension, Stroke, AF - through patients’ databases in place so as to be offered relevant medications so as to minimize their impact on their lives. Those present were encouraged by DR to have BP measuring devices in their respective homes so that they are able to monitor their BP on a regular basis; and that if found abnormal at any time to contact the surgery. DR also advised those present of the importance of patients checking their BP at least once a month and also to do the same before whenever coming to the surgery - so that their respective readings could be compared with that taken at the surgery. |
| **7.** | **Carer Registration** | With an aging population, many elderly persons are having carers. The PM pointed out the importance of the need for carers looking after patients associated with the surgery to register with the surgery, whether the carer is a professional one, a friend, family member or a neighbour so they have the carer’s contact number in case of an emergency. |
| **8.** | **BP and ECG Readings** | These are undertaken in-house before any referrals. |
| **9.** | **Health Checks** | Patients are invited to visit the surgery for checks to ensure that all patients are kept in good health. The PM stressed the importance of these checks as an early detection of problems and for general management of patients on going health conditions. |
| **10** | **Federated4Health Hub** | The PM explained that the F4H is an organisation which has been set up in most CCGs / boroughs, in the UK, and it is funded by the government. **Haringey** registered patients have access to **Federated 4 Health** appointment’s; they provide Doctors, **Health** Care Assistance and Nurse’s. The Hubs are: [1]. Lawrence House Medical Centre [2]. Tynemouth Medical Centre, [3]. Somerset Gardens Family Health Centre [4]. Bounds Green Medical Centre & Queens-wood Medical Centre.  PM reminded all the importance of using the Hubs; so as to minimise the use of the A&E. The Hubs opening times are from 8:00AM to 9:00Am and 6.30pm to 8.30pm Monday to Friday; and Weekends (Saturdays and Sundays) from 8am to 9pm.  The hub number is 0330 053 9499. |
| **11** | **Any other Business or Ideas** | How to share important messages: **WhatsApp’s**.  DR inquired how patients would feel receiving information via it.  JA pointed out that Group WhatsApp could be abused by patients if not control. However, there is a new feature on WhatsApp that allows only the Administrator posting on the platform. |
| **12** | **Close** | The meeting was ended with the PM thanking all for their time and for coming. |
| **13** | **Next PPG Meeting** | Scheduled for Thursday 25/10/18 @ 1:30pm |
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