

**PATIENT PARTICIPATION GROUP (PPG)  
COURT THORN SURGERY (CTS)**

**Minutes of meeting on 16th April 2018.**

**Present**

Tony Lainsbury, John Poland, Margaret Riches, Rachael Somerville  
Sally Hardcastle, Joyce Ousby, Georgina Beattie, Vicky Sant,  
Bobby Williams, Jennie Sutton, Ken Sutton, Iain Grainger.

**Apologies**

Catherine Robinson, Sally Budd.

**Minutes**

The minutes of the previous meeting were accepted.

**Matters arising**

Bobby stated that she had been informed by Hospice at Home that they should be able to provide a presentation for the September seminar, but this was yet to be finally confirmed.

John raised the matter of changes to Data Protection regulations which for instance would affect organisations which asked clients for Email addresses. We did this on the attendance records completed by those attending the health seminars - consequently did we need to appoint a Data Protection officer?

Jennie said that she would shortly be attending a presentation about the changes and this could be discussed at the next meeting. It seemed that another example would be the inclusion of PPG members Email addresses in the Annual Report.

**Practice update**

Rachael stated that the practice had been experiencing pressure on appointments, but that this situation should now ease with the arrival of two trainee GPs. In addition Ann Robinson, who had left the practice a few months ago, was returning shortly and her experience would be an asset.

Dr Grainger again thanked the PPG for their fundraising efforts which had enabled the practice to purchase specialised items of equipment.

**Annual Report**

Jennie circulated copies of the draft Annual Report.

This was met with general agreement but there were several areas where input from members was needed (e.g. Chairmans report and

history of group). Additionally Jennie stated that she would need to have a response from all members about whether they were happy for their names, locations, Email addresses and photographs to be included.

The aim was to produce the final version by the next meeting in June but **it was important that everyone confirmed to Jennie by 7th May that they were happy for their details to be included.**

### **North Cumbria CCG - Extended Access to GP Services**

Christine Harrison, Primary Care Engagement Officer, joined the meeting to outline the requirement placed on the CCG to commission extended hours GP services, available across 7 days a week, by 1 October 2018. This would be for pre-bookable appointments. It was not clear yet which service models might be adopted but the CCG was keen to hear the views of Patient Participation Groups.

During the discussion which followed, there was scepticism, for instance, that the majority of practices in Eden might have to take up the overflow from those who had difficulty in offering appointments. In terms of, say, weekend appointments, it would make sense for these to be offered at a location such as Penrith Hospital where there could be support services on site.

Rachael explained that the view from the practice was that they would not wish to be involved and that extended services would be best offered by CHOC.

### **Prescription Delivery Service**

Tony stated that following on from the nomination of the delivery service for the Queens Award, an invitation had been issued to all nominated groups to a reception at Holehird Gardens on 11th May. He would attend together with Joyce, Judy and Lewis.

### **Seminars 2018**

The March seminar had proved very successful, and it was agreed (with a view to possibly attracting a younger audience) that the subject should be childrens health, immunisation, vaccination, etc. Rachael agreed to discuss this with Sarah to see what might be arranged. The seminar was fixed for 21st June and it was agreed that a short "planning" meeting be held at 1pm on 14th May.

### **Any other business**

It was noted that Mark Costello from Cumbria CVS would now be attending the meeting on 11th June to talk about charity status.

**Next meeting:** Monday 11th June, 1pm

