Form request slip

When we receive this slip from you, we will send you a form to complete so that you can register with Connecting Carers and apply for a Carers Emergency Card.

I confirm that I care for someone who lives in South Gloucestershire ■
(i.e. they pay council tax to South Gloucestershire Council)

I live in South Gloucestershire Yes ■ No ■

My name:

My address:

Postcode:

Phone number:

Send this slip to: **Carers Support Centre, The Vassall Centre, Gill Avenue, Fishponds, Bristol BS16 2QQ**

What do I need to do?

Ask for a Connecting Carers/Carers Emergency Card form by:

- returning the slip opposite
- or calling CarersLine at Carers Support Centre on **0117 965 2200**
- or emailing **carersline@carerssupportcentre.org.uk**

If you feel you need more support with your caring role, please contact CarersLine at Carers Support Centre to request an assessment of your needs.

Carers Support Centre provides services for carers of all ages. This includes a confidential telephone support line, Carers Emergency Card, Getting help and connected – The Carers Assessment, one-to-one support and carers' groups, activities for carers to take some time out, short breaks and training.

See our website for more details.
www.carerssupportcentre.org.uk

If you would like this information in another language or format please contact us. Please contact us for more copies of this leaflet.

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South Gloucestershire

Connecting Carers and Carers Emergency Card

For people who provide support to family or friends who could not manage without them.

If you care, we care.
carerstrust a Network Partner
South Gloucestershire Council

A carer is someone who provides unpaid support to family or friends who could not manage without them. If you support someone to live independently who is ill, frail, disabled or is affected by mental ill-health or substance misuse then you are a carer.

Connecting Carers

Connecting Carers is a free independent register for carers who live in, or care for someone who lives in, South Gloucestershire. By registering you will receive regular information about practical services and support that can help you in your caring role.

We can also let your GP surgery know that you are a carer which will help them to make sure that you are looking after your own health.

If you live in South Gloucestershire but the person you care for doesn't, you can still register with Connecting Carers.

When you apply for a Carers Emergency Card you will automatically be added to Connecting Carers. If you do not want a Carers Emergency Card you can still receive information and support through Connecting Carers.

Carers Emergency Card

Do you worry about what would happen to the person you look after if you have an accident/emergency or you are taken seriously ill?

Carrying a Carers Emergency Card ensures the safety of the person you care for if something happens to you.

- The Carers Emergency Card is a free service for carers of people who live in South Gloucestershire. It is for carers who live with the person they care for or visit them regularly at their home. If the person cared for pays council tax to Bristol City Council you will need a Bristol card. For a Bristol card call Care Direct on **0117 922 2700**.
- Your card identifies you as a carer, shows your name, a unique identification number and an emergency telephone number.
- If you have an accident/emergency or you are taken seriously ill, the card can be used to alert a 24 hour Emergency Call Centre that the person you care for needs help.
- The card is not available for paid careworkers.

How does the Carers Emergency Card work?

- When you apply for a Carers Emergency Card you will be asked to supply emergency contacts (people who may be able to take over some of the caring role in an emergency).
- If someone phones the emergency phone number on your card to say that you have had an accident/emergency, the Emergency Call Centre will call your emergency contacts.
- If you don't have any emergency contacts, or they are not available to help, key information is then passed onto the Rapid Response Team operated by South Gloucestershire Council. This team then ensures the safety of the person you care for.