**ESCRICK SURGERY**

**PATIENT REFERENCE GROUP**

**MINUTES OF THE MEETING HELD AT ESCRICK SURGERY ON TUESDAY 27TH SEPTEMBER 2016**

**Present:** Dr Jeanette Lenthall (GP Partner)

 Jayne Bone (Practice Manager)

 Patient Representatives (5)

**Apologies:** Patient Representatives (4)

**Welcome and Introduction**

Jayne opened the meeting by thanking everyone for attending. She informed the group that Mrs Garside is no longer able to attend the patient reference group meetings. Jayne thanked her for all her support over the last few years.

**Minutes of the last meeting**

Improvements

Car Park Lining - since the last meeting this has been done and everyone commented on how much better it was. Additional disabled bays have also been created.

Tiles in Foyer Escrick - this work has also been completed since the last meeting. The new tiles not only look better but are more robust and therefore reduce the risk of people slipping.

**General**

1. It was agreed there was no need for a survey this year and discussion on a practice survey would take place at the meeting in September 2017.
2. It was also agreed that the improvements had all been completed and at the present time there were no areas outstanding.
3. Discussion took place regarding recruiting new members onto the PRG and members were asked to mention this to other people they spoke to. Both surgeries have notices up encouraging people to join. GP’s will continue to ask people on an ad hoc basis.
4. The Vale of York Clinical Commissioning Group was discussed following on from recent reports in The Press regarding the large cash deficit and how this was affecting practices.
5. It was discussed whether the practice could do more to sign point people to the correct help available eg/domestic violence sites like Kyra. Carers sites and the Selby Advice. It was agreed the practice would discuss this.

**Date of next meeting: Tuesday 14th March 2017**