

COMPLAINT FORM

Patient's Full Name	
Patient's Date of Birth	
Patient's Address	
COMPLAINT DETAILS	
Date and Time of Complaint	
Person Involved	
NOTES	
Patient's Signature	
Date of Signature	

The Beckside Centre, 1 Amos Drive, Pocklington, York YO42 2BS Telephone: 01759 302500

Email: hnyicb-voy.complaints.pgp@nhs.net www.pocklingtongps.nhs.uk



PATIENT THIRD PARTY CONSENT

Patient's Full Name		
Patient's Telephone Number		
Patient's Address		
Name of Enquirer/Complainant		
Complainant's Telephone Number		
Complainant's Address		
If you are complaining on behalf of a patient or your complaint or enquiry involves the medical care of a patient, the consent of the patient will be required. Please obtain the patient's signed consent.		
"I fully consent to my Doctor releasing information to and discussing my care and medical records with the person named above in relation to this complaint only and I wish this person to complain on my behalf.		
This authority is for an indefinite period/for a limited period only. (Delete as applicable.)		
Where a limited period applies, this authority is valid until the date below."		
Valid Until		
Patient's Signature		
Date of Signature		

Please forward the completed form by post or email to our Business PA, Marcia Glover (marcia.glover@nhs.net). Thank you.

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