**Patient Participation Meeting March 7th 2019**

**Points Raised**

I discussed with the group that we have out Care Quality Commission Assessment on Tuesday 19th of March 2019. I invited the patients to attend on this day as the inspectors would then be able to chat with them. If they could not attend I asked if they could fill in a questionnaire given to us by the CQC and if possible hand it back to us before the 19th of March. Two patients expressed that they would like to attend. Janine is to phone the patients nearer the date for specific times.

We discussed that the current phlebotomy provision will end the last day of June. Primary Care Wirral Federation of which we are a member are currently discussing what the service will look like from the 1st of July. Patients will not be left without a phlebotomy service.

This was the last meeting of this financial year.

Many thanks for all of those patients who have taken part we really appreciate the time and effort that you have put in for us at Vittoria Medical Centre.