**Minutes of Patient Group Meeting Wednesday 24th May 2017**

It was explained to the group the new Primary Care Quality Scheme and our action plan for us to achieve the goals outlined in this proposal. This is to reduce costs and improve patient services in the following areas referrals, emergency attendances and prescribing. Please see the attached document which is our plan for these areas. If you have any questions please do not hesitate to contact me at the surgery.

A survey for the phlebotomy service was recently e-mailed to our members I hope that you have taken part if you use this service.

We have no results as of yet.

**Appendix D Primary Care Quality Scheme 2017-2019 GP Practice Action Plan (Year 1)**

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| --- | --- |
| Name of GP Practice | Vittoria Medical Centre, Dr Green N85038 |
| Name of PCQS Practice Lead | Dr J M Green |
| Name of Person completing this form (if different) | Mrs Janine Howey Practice Manager |
| Date of completion | 17/05/17 |
| Email address and telephone number of main contact | [jhowey@nhs.net](mailto:jhowey@nhs.net)  0151 647 7181 |

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| --- | --- | --- |
| **PCQS Standard** | **Main Actions (bullet points)** | **Key Milestones (include dates)** |
| NHS  RightCare  Elective  **Referrals** | * Peer review top 3 referrals * PLCP Toolkit * Salaried GP/Locum informed of referral procedures | Review monthly |
| NHS  RightCare  Non-Elective  **Reduce Emergency Admissions** | * Single Point of Access – advice re alternatives to acute admissions eg DVT service, HOT clinics * Consultant Connect- increase usage | Aim to reduce Non – Elective admissions |
| Medicines Management  **Target : Antibiotic Resistance in Primary Care** | 1. Implementation of the Repeat Re-ordering project (subject to pilot review) 2. Appropriate use of antibiotics-All Doctors to follow antibiotic guidelines and complete training modules as required. 3. Cephalosporin’s, Quinolones   Co-Amoxiclav   1. Practice to submit and work on action plan 2. Practice Prescribing Lead will undertake relevant e-learning   On AMR and HCAI  All of the GP’s  will undertake e-learning  **Target : Antibiotic Resistance in Primary Care**  Target managing Acute Respiratory Tract Infections  GP to attend cluster group meeting and feedback  individual action plan   1. 10% increase uptake ScriptSwitch | Subject to pilot  Cyclical Audit |
| PPG Engagement | *Discussed with PPG group Wednesday 24th May 2017* | |