

January 2019 – F & F Comments

- I was seen by the nurse. She was lovely and very helpful. As are all the staff in the surgery.
- The text message to remind me about my appointment excellent idea. never ever had any problems with the medical practice or the staff.
- I have only moved here in November and had three appointments so far and I was treated with kindness courtesy and the doctor in question at my last two apps was very understanding offering me the best advice possible and not to forget the friendly and helpful receptionist staff.
- All staff are very knowledgeable and make a patient feel at ease. They seem to get to know you.
- Everyone in surgery very approachable. Will help in any way they can.
- Dr Hymers always has time for his patients.
- Everybody at the surgery is very helpful.
- Politeness
- The appointment was helpful
- Efficient, professional staff, plus clean and friendly environment.
- Doctors are companionate and don't treat you like an NHS number
- Likely
- All the doctors very patient ...even though maybe they probably think to themselves "why are you wasting my time. Often all we need is reassurance....Also other members of staff brill too.
- Appointment was on time the doctor was very friendly and reassuring and I felt satisfied with the next step
- The doctor was very reassuring able to take the time to explain everything I needed to know and refer me to the appropriate team I needed to see.
- Silloth practice and everyone who is part of the team there nurses, doctors, reception staff are kind caring and ready and willing to help no matter how busy they may be , they always go the extra mile above and beyond the call of duty. Patients are well cared for, the doctors all have an excellent bed side manner.
- The doctor I saw is always very good and caring
- All of the GPs in the practice were up to Speed with my reason for being there and went out of their way to make things progress as smoothly as possible
- Very happy with them
- Doctors. Pam.
- All staff were polite & helpful & it was nice to have a doctor that listened & didn't rush you in & out of surgery.
- Appointment on time, quick and efficient service
- Because I am very happy with the Service I receive from the Surgery & Staff.
- Most of the staff, doctors & nurses are pleasant & helpful & will keep you informed about any aspect of your treatment and will answer any of your concerns to the best of their ability.
- Doctors are helpful and the girls in reception are so lovely.
- Because I can't fault anyone at the surgery everyone is helpful.
- I really believe most of the time that we have the best GP practice in Cumbria
- Very friendly
- Good fast medical results
- Dr Stalhschmidt made me feel very comfortable and put me at ease, explained the procedure, even though I had been through it before.

- I am pleased with the service and the answers I get from the surgery
- Cannot find any fault with the service. First class doctors and staff.
- I would suggest spreading chairs apart a little more so as to give space for oversized people and changing the radio to something more calm.