**The Lakes Medical Practice Patient Participation Group**

**Meeting Minutes**

**Date and time: Monday 8th January 2018 @ 5.30pm**

**Attendees: Rosie Illingworth, Colin Riley, Margaret Holmes, Hilary Snell Dr Rhodes, Jenni Mitchell and Margaret Hardy**

**Chair:** Ros Niedt

**Welcome and apologies**

Resignations from Audrey McKenzie and Carol Wilson

Rosie explained her credentials and was welcomed into group

**Review of last month’s minutes**

At present only paper copies of questionnaire exist due to problems online.

Remind receptionists to ‘push’ questionnaire and make sure everyone visiting

Surgery fills one in.

Group had a look at some of the questionnaire which had been filled in by patients.

**Items on agenda for this month’s meeting**

Hilary and Colin are to chat to CPG with regards to the workings of the group

Names of PPG members are to be available on the website.

Roz expressed willingness to go to Nottingham to the national meeting of PPG

Possibility of safety handrails leading up to surgery discussed.

**Any other business**

Dr Rhodes suggested that PPG members encourage take up of Flu ‘Jab’

at the surgery rather than at Supermarkets and Pharmacies. Make it known that the surgery has their records and does not charge over 65 and those with

long term conditions/encourage support of practice.

Roz trying to meet up with all chairs of PPG in Eden and the Fire Station in Penrith was suggested as a suitable venue

Roz is away from 29th January for two weeks.

Hilary asked for a change of day for meetings to be more convenient for her,

**Next meeting – Tuesday 27th February @ 5.30**

**Please note change of day**