LAKES MEDICAL PRACTICE

PPG

MINUTES-MEETING HELD 4th December 2018

Present;

Colin, Roz, Trevor ,Juliet, Jenni, Tom, Bella, Hiliary ( chair)

Apologies;,Claire, Anne, Moira

Previous Minutes agreed as true record

New Member. Hilary welcomed Tom to the group. Tom has worked as a Project Manager for Digital Health Development, in the NHS, with the task being to “ get to grips” with digital impact on health. To provide a patient/public voice forum for GP practices and Primary Health Care Trusts. To seek feedback from patients, practitioners and carers in use of technology. Tom asked the group to complete a simple survey/questionnaire which would help NHS England understand” what does a good NHS GP website look like?”

Members agreed to complete survey and return to Jenni by Monday 10th December, to enable her to co-ordinate and forward to Tom by 11th.

Matters arising;

Matched Funding. Awaiting feedback from Rachel. Jenni agreed to follow up

Headed Stationery. Thanks to Jenni , who has prepared PPG headed paper, available for external communication through Chair or Secretary.

Integrated Care( No 3 Matters arising , No 1 Todays meeting)

Hilary has communicated with Christine Harrison and raised the questions discussed at our last meeting and noted in the minutes.

The group responsible for developing I.C.C’s (integrated care communities) are keen to obtain LMP PPG feed back on such development. They have agreed to send a representative to our next meeting 15/1/19, to discuss.

The group discussed the subject at length and it was evident a great deal of confusion surrounds the ICC process. Communication has been poor or non existent with the group expressing concerns (noted in previous minutes) about opportunities to obtain quality information regarding what is proposed and the likelihood of being genuinely involved in influencing the outcome.

The group felt it is important to optimise the value of input when the ICC development representative attends our next meeting

With that in mind

IT WAS AGREED to produce a list of questions. Juliet and Hilary would forward their lists to Trevor. Other group members were asked to formulate their questions and forward to Trevor. Questions will be co-ordinated and sent to ICC representative, before our next meeting, so that they were properly briefed on our expectations.

Limited time curtailed the meeting.

NAPP registrations- some discussion occurred regarding the poor take up of NAPP registrations by other Cumbrian PPG’s

Website use and access to services. Discussion regarding effective use of LMP website.

Are patients making the most of what’s on offer? Ways of increasing use of website were discussed i.e. using the e-mail facility to request a Doctor call back, rather than telephoning?

Juliet explained LMP have been offered an” e-consulting bid” sponsored by the CCG ( Clinical Commisioning Group) for 12 months. LMP will need to decide whether or not they wish to continue to meet the cost, thereafter.

AOB and further Agenda items were time elapsed.

Next Meeting 15/1/19 5.30 pm Penrith Hospital.