**Patient participation Group meeting 23.04.2018**

**Dr Pathan started the meeting by telling us that CCG chair has changed. The new lead of CCG is Dr. Mark Ricketts GP at Nightingale Practice. Dr. Gary Marlow is a vice chair GP at Hoxton surgery.**

**Stoke Newington School is going to host Mental Health conference on Saturday 28.4.2018 from 9.30am to 1.30pm. Sadly suicide rates have increased with Hackney teenagers.**

**Dr Pathan handed out a leaflet which detailed the types of medication that will no longer available via prescription.**

**The CCG had given £4688.00 for patient care. As agreed with our PPG a patient couch and phlebotomy chair have been purchased. The remaining budget has been used to purchase a patient self- arrivals board which will record and code on to patient’s records showing BP, Smoking & Alcohol status. This system will assist our GPs and our QOF figures for year-end. It shows if the clinic is running and has 25 languages.**

**The surgery will upgrade the text messaging service to Mjog. Patient can use this to cancel appointments with all health practitioners. It will send messages to remind them about flu jabs and other Health campaigns. In the future this will also enable voice messages for those without mobile phones. This has a friends and family /feedback option.**

**Options for those hard of hearing. There is a hearing loop already in place at community reception which is available to all. We have purchased our own portable hearing loop which can be used in GP consultations. There is also an alert on our computer advising reception that a patient attending surgery may require assistance if hard of hearing.**

**New opening times 08.00-18.30 Monday to Friday and all day on Thursday. Patients can walk in to book appointments, or collect scrips, Calls can be taken from 08.00am. Patients can be booked appointments at (The Hub) Nightingale Practice, Hoxton Practice, and Richmond Practice & Stamford Hill Practice. The HUB is opened up to 8pm.**

 **Appointment can be booked by calling The Gadhvi Practice. Staff will always offer you an appointment at the HUB if we cannot offer you one at a time suitable to your requirements. HUB appointments available up until 20.00hrs weekdays and 08.00are to 20.00hrs at the weekend.**

**There are two Hubs nearby Nightingale and Stamford Hill. All information is Emis led so the doctor can see your information and your GP can see details about the appointment you attended at the Hub. If the Hub is closed patients can call CHUSE the out of hour’s service which is advertised. Dr.Ushma Gadhvi will be leaving on maternity leave in July. The practice are looking for a GP to cover.**

**All members of the meeting wished dr Ushma well for the future. There were no items of any other business.**

**Next PPG meeting will be on 30th of July 6.30pm in Gadhvi’s practice. All welcome.**