**Rosewood Practice Patient Participation Group**

**AGENDA**

**Wednesday 6th November 2013 at 2pm-3pm**

Welcome and apologies

Purpose of the group

The purpose of the group is to discuss about the services offered by the practice and any improvements to be made.

Ground Rules

Group should not be seen as a complaint platform

As per patient Confidentiality no personal issues should be discussed

Everyone’s views must be listened to and respected

No discrimination will be tolerated

1. Reminders about flu jab
2. CQC visit – they will visit and what is CQC(Care Quality Commission)
3. Cut down on A&E – only for emergencies
4. Practice Website
5. AOB
6. Date of next meeting is 04.12.2013