

PATIENTS PARTICIPATION SUPER GROUP MEETING 18TH February at Clapton Surgery

Present:

Dr A H Pathan	Gadhvi Practice (Chair)
Myra Ward	Gadhvi Practice
Paulette Kerr	Gadhvi Practice
Elizabeth Clarkson	Gadhvi Practice Patient
Lelita Chang	Kingsland Road Surgery
Vicky Thompson	Kingsland Road Surgery
Dr Sharif	Clapton Surgery
Jasmine Hussain	Clapton Surgery Practice Manager
H.Whithlaw	Clapton Surgery Patient
F.Feipe	Clapton Surgery Patient
Julie Nwosu	Athena Medical Centre
Dr.Okoreaffia	Athena Medical Centre
D. Nixon	Beechwood Medical Centre
Florence Ogunji-Amusan	Rosewood Practice Patient
Abdul Harris Patient	Clapton Surgery

Agenda

Out of hours (new contract)
Social prescribing
Commissioning for doctors

Speakers

Siobhan Harper from The CCG
Eeva Huoviala from The CCG

Welcome and Introductions

Dr Pathan welcomed everyone to the meeting and introduced the speakers.

Dr Pathan made a drawing to demonstrate all the practices in the Rainbow & Sunshine Consortium. He also explained how The CCG works and value of having patients involved with their surgeries.

Dr Pathan spoke about out of hours services being provided by local doctors

Patient's need not go to A&E as they can now be seen by a local GP with local knowledge when their own surgery is closed. Sometimes the GP maybe from their own surgery.

Siobhan Harper speaker from Clinical Commissioning group (CCG) showed a film on CCG and how it works. There are 30 million visits to the GP every year.

CCG is commissioning clinics and working with local people to provide services that are required locally.

Input from patients and engagement of patients in their practices is very important to shape local services

One patient recommended a Menopause Clinic locally to provide the same services where all patients from the Consortium could attend.

Siobhan suggested that the patients should write to her and if a need was found it may be possible to provide funds for this service.

One other patient mentioned about registration saying that this should be made easier without a passport

Staffs who work in practices gave feedback on that question i.e. if patient has a medical card and proof of address it would be acceptable to register.

Siobhan Harper spoke about Social prescribing.

Our consortium allocated to type 2 Diabetic patients.

Social prescribing is helping patients take care of the condition with for example exercise, diet etc together with input from their own GP in the community.

This clinic is now up and patients are being seen at a clinic of their choice.

There is a need for patients to volunteer and help out in this social prescribing clinic for type (2) Diabetics.

Also discussed:

Need for CCG leaflets in the surgery as not all patients can use a computer;

Having a computer in the surgery for patients to access information;.

Have a patient chair for the Rainbow & Sunshine Consortia;.