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| --- | --- |
| 93% | Proportion of patients who would recommend their GP surgery |
|  |  |  |  |  |  |  |  |
| 97% | Proportion of patients who are satisfied with opening hours |  |
|  |  |  |  |  |  |  |  |
| 80% | Proportion of respondents who gave a positive answer to 'Generally, how easy is it to get through to someone at your GP surgery on the telephone?' |
|  |  |  |  |  |  |  |  |
| 100% | percentage of patients rating their experience of making an appointment as fairly good or very good |
|  |  |  |  |  |  |  |  |
| 96% | Proportion of respondents who described the overall experience of their GP surgery as fairly good or very good |
|  |  |  |  |  |  |  |  |