

Rosewood Practice Patient Participation Group

AGENDA

Tuesday 4th March 2014 at 2pm-3pm

Welcome and apologies

Purpose of the group

The purpose of the group is to discuss about the services offered by the practice and any improvements to be made.

Ground Rules

Group should not be seen as a complaint platform

As per patient Confidentiality no personal issues should be discussed

Everyone's views must be listened to and respected

No discrimination will be tolerated

- 1. Social Prescribing – Voluntary work**
- 2. Cut down on A&E – only for emergencies**
- 3. CHUHSE- Out of hours services**
- 4. Patient Behaviour**
- 5. AOB**

Date of next meeting to be confirmed