Young Persons Charter

The Khattak Memorial Surgery has adopted the St Basils Young Persons Charter.  St Basils works with young people to enable them to find and keep a home, to develop their confidence, skills and opportunities and to prevent youth homelessness.

<http://www.stbasils.org.uk/files/2014-11-45/StBasilsGPCharterPresentationforSouthCentralCCGBoardMeetingrevisedi.pdf>

The Charter consists of the statements:

* Access
* Believe Me
* Publicity
* Involving young people in monitoring services
* Staff
* Environment
* Health Issues for Young People

For further information on each of these statements please click the link to the St Basils Young Persons Charter above.

We are also making some changes to our services to try to meet the expectations of the charter or promoting more our current service provisions and some of these are:

* Increasing the number of online bookings for all routine advanced appointments for a GP.
* Promoting Patient Online Access to young persons so that they can book and cancel appointments without having to speak to someone on the phone.