Withdrawal of services from GP practices
Smoking cessation

From the 1st April 2017 Staffordshire County Council has made changes to a number of Public Health Services. We are no longer able to provide our patients with a dedicated one-to-one smoking cessation service - patients only option now is an advice hub called 'The Healthy Staffordshire Hub', for telephone advice call 0300 111 8006 or email: Wellbeing.services@staffordshire.gov.uk to contact an advisor.

Online services records access

Many patients are now using the online service for ordering their repeat prescriptions and booking appointments. Patients are now able to view information held on their medical records as part of the online service provided.

If you have not already signed up to this service and are interested in doing so, please speak to a member of the reception team for information or register on the website. You will still need to come to the Practice to confirm ID

Travelling abroad

If you are due to travel abroad and need vaccination advice please complete a Travel Questionnaire Form online via our website or call into the Practice. We would be grateful if you could fill this form in and return it to the Practice a minimum of six weeks prior to your journey.

This will be processed by the Nursing Team and a member of our team will contact you directly with an appointment.

Patient Participation Group

We aim to promote communication between the practice and the patients and contribute to the continuous improvement of services.

In order to represent the views of all patients our group needs to recruit a broader demographic of patients. We meet every three months on a Friday afternoon. Please contact reception if you are interested.
**Physiotherapy Service!**

If you are suffering with musculoskeletal problems such as back, arm or neck pain, shoulder, knee problems, sprains, etc. we are offering a Physiotherapy Triage Service at Brewood Medical Practice.

This is a self-referral service. (Your Doctor cannot make the appointment for you)

Please ask a receptionist to make an appointment.

**PRIMARY CARE RESEARCH**

One million people have taken part in Primary Care Research including patients from this practice. The National Institute for Health Research and the Practice would like to thank those people; their contribution is helping us to gather evidence about new treatments in order to improve patient care in the NHS.

**ORDERING OF REPEAT PRESCRIPTION REQUESTS**

We are changing the options in which you can order your repeat prescriptions and are giving 3 months notice to you about this change,

We are going to **STOP** taking repeat prescription requests over the telephone as from Monday 15th August 2017—this is mainly due to potential errors that can occur when taking requests over the telephone but also it will allow additional capacity on the telephone system.

To order your repeat prescription there are the following options:

- **From your prescription request sheet please tick the items you require and place them into the Prescription Box located at the Reception desk.**

- **From your prescription sheet please tick the items you require and post to the Practice.**

- **Most of the Pharmacies offer a prescription ordering service. Once you have made arrangements with them you can telephone the Pharmacy to place your order. They will keep a record of your medications in order for them to carry out your requests.**

- **Patients can also use the website to order prescriptions. You will need to register online with Patient Access. Please ask for details of this service from reception.**

**APPOINTMENTS**

Please remember that if you have more than one problem to discuss with the Doctor—ask the Receptionist to make a double appointment.

**AAA Screening for Men over 65**

Abdominal Aortic Aneurysm Screening is now available at Brewood Medical Practice.

Further information is available on flyers in our waiting areas. Please contact AAA screening on 01782 674356.

**SUPPORT GROUPS**

We now have two Support Groups at the Medical Practice:

- Dementia Support Group
- TLC Cancer Support Group

Details of meetings can be found on flyers in Waiting Areas and around the community.