



PATIENT PARTICIPATION GROUP

Minutes of the meeting held on Friday 26 April 2019

Present: Dennis Harding, Elizabeth Andrew, Gemma Jackson (Chair), Howard Ballard
Jill Davidson, Kath Galvin, Marjorie Ellison, Patricia Exon, Ann Butters, Steve Tingle
Michelle Marsh, Amy Sissons

In attendance: Dr Carsten Ezard, Linda Pedley (Beechwood Surgery)

Notes: Beverley Fryers

1. Welcome and apologies

Dr Ezard from Thornton Practice and Linda Pedley were welcomed to the meeting. Dr Ezard was in attendance to give a talk to the PPG about Alcohol and Baby Boomers. Linda Pedley had come from Beechwood Surgery to observe the workings of the PPG.

Apologies had been received from Liz McCornick. Patsy Ormrod and David Jones were absent. It was agreed that as David had missed a number of meetings recently, a letter should be sent to him asking him if he still wished to be a member of the Core Group.

2. To approve the minutes of the meeting held on 22 February 2019

The minutes of the meeting held on 22 February were approved by Jill Davidson and seconded by Elizabeth Andrew.

3. Matters arising (not covered on the agenda)

There were no matters arising.

4. Alcohol and Baby Boomers – a presentation by Dr Ezard

Dr Ezard took the group through the presentation and stated that there is a lot for us to think about. He explained that it was thought that drinking habits picked up in youth are carried forward into old age and the PPG are in an excellent position to be able to open people's eyes to the potential harm alcohol can do.

5. Any Other Business

5.1 Listening Table feedback

Eight listening tables have taken place since the last meeting and those members who had held them gave feedback as follows:

- Dennis said there was nothing to report although he had seen loads of people.
- Kath stated that her listening table had been very positive on the whole.

- Patricia had given out the newsletter and said that there are articles in it that could be useful to family and friends. She said that a number of people had noticed the sleeping leaflets and, in the main, patients are happy with appointments.

5.2 May Awareness – Heart, Stroke, AF

Howard reported on a conference he had been to recently on AF. He stated that there is a more effective, though dearer, tablet available. There is also a device called MyDiagnostick intended to help rapidly and highly effectively diagnose atrial fibrillation (AF). Details of this can be found at www.mydiagnostick.com

Michelle agreed to search for any leaflets that are available for giving out at Listening Tables in May.

5.3 National Conference – 15 June 2019

The National Conference will be taking place on 15 June in Cheltenham. Gemma has been asked to present a workshop to the National Association of PPGs who has 7.5k members.

5.4 Radio Programme and Listeners' Reaction

Gemma reported that she and Dr Naughton had been interviewed live on Radio Lancashire and the reaction had been huge. Gemma had received emails from all over Lancashire asking for information about PPGs.

5.5 Appointments

There had been an issue about mobility issues when patients are given appointments that they find difficult to get to. Amy said that if a patient preferred to be seen at one site or the other, they can let reception know and a note will be put on their record to state 'preference is Carleton/Thornton'.

Amy clarified that 'on the day' emergency appointments are only offered at Thornton but 'same day appointments' can be at both sites.

Amy also wanted to emphasise that there is no intention to close Carleton.

Amy added that we have a long term locum GP here until Christmas to cover for Dr Mati. It was felt that including GPs' clinic days in the next newsletter would be useful.

6. **Date of next meeting**

The next meeting is due to take place on Friday 24 May 2019 at 1:30.

Subsequent to the meeting, Dennis and Irene Harding both handed in their resignations from the PPG and these were accepted. They were thanked in writing for their hard work and commitment over the last few months.

Linda Pedley thanked the PPG for allowing her to attend and said she had been very impressed with the way in which they have managed to make a difference to the patient population through their interaction.