



PATIENT PARTICIPATION GROUP

Minutes of the meeting held on Thursday 5 June 2018

Present: Gemma Jackson (Chair), Howard Ballard, Patricia Exon, Liz McCornick, Patsy Ormrod, Marjorie Ellison, Ann Butters, Elizabeth Andrew, Amy Sissons, Beverley Fryers

Notes: Jill Davidson

1. Welcome and apologies

Apologies were received from David Jones and Michelle Marsh.

Thanks were expressed to Jill for taking the notes of the meeting at short notice.

2. To approve the minutes of the meetings held on Thursday 17 May 2018

The minutes of the meeting held on 17 May were approved by Patsy Ormrod and seconded by Howard Ballard.

3. Matters arising (not covered on the agenda)

There were no matters arising.

4. PPG Awareness Week feedback and Village Practice implications for future events

Feedback from the Awareness Week was as follows:

- Practice Newsletter is the primary conversation starter
- Future events should be coordinated with the Village Practice
- Dr Newiss would like a quarterly newsletter
- One comment related to advance appointments – Marjorie has been monitoring availability and only 4 out of 15 had any so it is very limited.
- Amy spoke about a review of the whole appointment system
- An extra GP is starting soon and the search is on for another Nurse
- Ann had a patient tell her about Independent Age, a charitable organisation which provides support to people in their own homes
- Howard agreed to contact LCC on behalf of the PPG to see what can be done about the crossing at Carleton traffic lights and whether the green flashing light can flash for longer to allow disabled people to get across the road

5. NAPP Conference feedback and how to use the £250 prize money

Feedback on the conference was that there were some very good speakers and it had been highlighted that continuity of care from the same GP or surgeon had a positive impact on life expectancy.

After a brief discussion about how to spend the £250 prize money, it was agreed to hang on to it until an idea emerges.

6. BioBlitz feedback

Wyre Council had sent thanks for supporting the BioBlitz. It was noted that 2 people had been advised to come to the surgery for an ECG following blood pressure checks carried out at the event. There had been masses of good feedback with the Healthy Heroes theme being welcomed by all.

7. Updates on refurb of Thornton and Carleton Surgeries

Amy gave a report and explained that neighbourhood practices are starting to work together more, CCGs and hospitals are starting to look at integrating services. Our neighbourhood includes Thornton and Poulton practices and Amy said she is helping other practices to make their PPGs work in the way our does. The other Thornton practices (Beechwood and Village) are keen to being working with us in so far as delivering the same services.

After some discussion it was agreed that we need to update our Terms of Reference and some new, committed volunteers are required.

Amy added that the Carleton refurbishment should be finished in a couple of weeks following which staff will move in to receive delivery of equipment etc. She is looking to reopen during the second week of September. It was also hoped that Thornton will be decorated by the end of July.

8. Flu vaccine availability

A meeting will be taking place this week about flu vaccines following which we should have more information.

9. AGM in August and those willing to stay in post

The AGM will be taking place on 15 August at 13:30. Gemma asked who wanted to continue on the PPG for another year. Marjorie is standing down.

10. To finalise details of Defib and CPR training

A paramedic has been identified to do the training and it was hoped this will take place before the end of the year.

11. Any other business

Continuity of care was discussed and Patricia explained that she has a very good understanding of the importance of this having moved around the country so much. Amy explained that when patients telephone for an appointment, the Patient Advisers do try to ensure that if a doctor is already looking after a patient for a particular problem the next appointment will be with that GP. However, problems arose because GPs work very long hours on the days when they are working and they cannot be expected to do a 5 day week.

12. Date of next meeting

The next meeting will be on Thursday 15 August 2018 at 1:30 to 3pm in the Community Room at the Health Centre.