



PATIENT PARTICIPATION GROUP

Minutes of the meeting held on Friday 13 April 2018

Present: Gemma Jackson (Chair), Michael Croft, Liz McCornick, David Jones, Elizabeth Andrew, Sheila Smith, Howard Ballard, Ann Butters, Patsy Ormrod, Marjorie Ellison, Michelle Marsh, Patricia Exon, Amy Sissons

In attendance: Kerry Cossens, Community Engagement Officer, Wyre Council

Notes: Beverley Fryers

1. Welcome and apologies

The Chair welcomed everyone to the meeting and no apologies had been received.

2. To approve the minutes of the meeting held on Friday 23 February 2018

There was some confusion regarding approving the minutes, therefore, it was decided to approve them at the next meeting. In the meantime, unapproved minutes from the meeting held on 23 February will be circulated to the Core Group so that they can read them prior to the meeting. *Bev sent a copy of the notes attached to an email on 19.4.2018.*

3. Matters arising (not covered on the agenda)

To allow plenty of time for the Wyre Council presentation, Gemma wanted to quickly update the group on what had been happening since the last meeting and she highlighted the following:

- The PPG Conference had taken place at Ribby Hall and Gemma, Patricia, Amy, Howard and Michelle had attended. Thornton Practice had won PPG of the Year for the second consecutive year and had been highly commended in the Most Engaged PPG category. Gemma had also been highly commended in the Volunteer of the Year category. Dr Guest wanted to convey the partners' congratulations to the PPG and stated that they were very grateful for all the hard work that is done.
- PPG Week will be the week commencing 9 June.
- A Listening Table will be up and running in the waiting area as soon as possible and may be staffed twice a month.
- There is now a total of 20 practices in the Fylde and Wyre Group and Gemma confirmed she would email the maps to the group.
- The Bio Blitz will be taking place at Wyre Estuary Country Park (Stanah) on 22 and 23 June and there will be a PPG presence on the Saturday. There will be an emphasis on Healthy Heroes and children's activities.
- 18 young people had been kitted out with prom gear. Patricia stated that she was very grateful for the superb effort made by everyone who had donated.
- The roadshow will be taking place on 13 September at Morrisons. This will be a shared event with other local practices and Wyre Council.
- Howard confirmed that the bus will be available for the roadshow at Morrisons as well as the Bio Blitz and Flu Clinics.

- It was noted that take up is poor for the Extended Hours service in Fleetwood and Freckleton. Amy said that the PAs do try to book patients in but it is hard for us to hit usage levels and the CCG are looking at this.
- The PPG National Conference will be held in Nottingham on 9 June and if anyone is interested in attending they should let Amy know.

4. FYi Directory and Voluntary Sector presentation

Kerry Cossens, Community Engagement Officer, was welcomed to the meeting and gave an overview of the FY1 Directory:

- How the Directory works
- How Wyre Council is supporting the development of the Directory
- The information that is currently available for Thornton area

The Directory is a one stop shop with health, social and community services information on the Fylde Coast and can be found at www.fyidirectory.co.uk It is run in conjunction with local councils and the NHS. Hopefully, within 12 to 18 months it will be recognised locally and will be showing results.

Kerry circulated some leaflets and asked the group to spread the word. She stated that help will be available to people who want to populate the Directory.

5. Any Other Business

5.1 Carleton

David stated that she had visited Carleton Branch recently and he said that it looked a bit dilapidated with some bulbs in light fittings not working. Amy said that she would get the maintenance man to take a look. He also added that he would be attending rehabilitation for the next 10 weeks and therefore would not be attending meetings.

5.2 Leg ulcer clinic

A new leg ulcer clinic is now running in Poulton, which also offers exercise and a driver service, in association with Wyre Council for the social element.

6. Date of next meeting

The next meeting will be on Friday 18 May 2018 at 2pm.