



PATIENT PARTICIPATION GROUP

Minutes of the meeting held on Friday 13th November at 2pm in the Board Room

Present: Cllr Howard Ballard, Cllr Patsy Ormrod, James Thompson, Jean Thompson Keith Johnson, Liz McCornick, Marjorie Ellison, Sheila Smith, David Jones, Patricia Exon, Gemma Jackson and Sally Johnson

Apologies: Beverley Mullaly, Betty Tyrell

2. Minutes of the last Meeting held on Friday 9th October 2015

There was some discussion with regard to the distribution of the previous Minutes but it was thought that this was because of an on-going problem with Talk Talk. This will be monitored over the next few meetings.

3. Matters Arising

There was no other Matters Arising from the Minutes

Proposed: Keith Jonson and Seconded by Gemma Jackson. Carried

4. Terms of Reference (this item was delayed until after item 5)

5. Message from Dr. Tony Naughton

Dr. Naughton showed a 'follow on' video from the New Models of Care Video shown last Meeting and discussed the change in the Contract from next April.

Dr. Naughton gave a brief history of the National Health Service from WWII to the present day and said that nothing really had been set up for the 21st Century.

He gave some examples of how various age groups and illnesses are treated under the current system and explained how the budget was unfairly spread because of what has happened historically and also explained how there are simply not enough GPs to go round.

With the Video, Dr. Naughton explained how we needed to allocate the right care to the right people at the right time and although the Prime Minister says that he wants every person to be able to book an appointment with his/her own GP at any time, in reality, this is simply not going to work and doesn't always mean that the best level of care is being given to the patient.

From next year, these new models will be rolled out from the Clinical Care Group (CCG) and will be in place by April 2017

There was some discussion from the Committee Members with Dr. Naughton with regard to the 'Navigator' as shown during the Video and Dr. Naughton explained that there would be one central point (Navigator) eventually but we are not ready for that yet and we must avoid the 'Indian Call Centre' model at all costs. Dr. Naughton would like a Family Practice of which we can all be proud

Dr, Naughton went on to explain that he was not expecting an increase in staff and would said that it was possible, in the future, the decreased workload in hospitals would bring more work out into the community but there would be no extra money for this.

There was also some discussion on whether devolution in Manchester would have any impact but Howard Ballard stated that Wyre Borough Council would not go down the devolution channel because there was a diversity of parties whereas it would work in Manchester because there was only one party.

At the end of the discussion, Howard Ballard, as Chairman, thanked Dr. Naughton for his incisive and educational talk and Dr. Naughton said that he looked forward to working with the PPG in the future.

4. Terms of Reference

Howard Ballard stated that he had spoken to Bill Gormley at Holland House and produced two sets of Terms of Reference – one for the Core Committee and one for the Virtual and suggested we read these prior to the next Meeting when it can be settled.

6. Facebook Group – Troubleshooting

Sally Johnson apologised to the Members because nothing had happened with the fb page as she had been unwell. However, it is thought that the page would be better if the 'privacy' was taken off and Sally will discuss this with Amy before the next Meeting.

7. Declaration of Interest

Howard explained to all Members that this needs to be completed, even if there is no 'interest' to be declared and that we should hand them in to Sally at the next Meeting, so that any interest can be noted.

8. Committee Members

Sally Johnson stated that she did not as yet, have a definitive list but would work on it before the next Meeting.

Liz McCornick stated that although people did not need to be Members for ever, we did need continuity and suggested that replacements are made by a rota system so that it's not all new people all starting at the same time. It was suggested therefore that the list of Core Members be reviewed after a year and only some would leave.

The Virtual Members would receive information through the web and can be asked for help – such as for the 'self-care week' as and when necessary;

Sally Johnson will look at the list and liaise with Howard Ballard prior to the next Meeting

It was also suggested that the Minutes will be edited by the Core Committee. This was proposed by Patsy Ormrod and seconded by Liz McCornick.

Beverley will now put on the letters to patients, when interest is expressed, that they are on the Virtual Committee as the Core Committee has closed for this year.

9. Update from the Chair's Forum – Howard Ballard

There was much discussion regarding Howard Ballard's Meeting at the Chair's Forum and he also produced our PPG Certificate, which he has laminated.

Howard also gave Amy some paperwork to read with regard to the NAPP Research with regard to an Engagement Award and money for the PPG

10 Self Care Week

Sally Johnson stated that the response had been somewhat disappointing and that only one or two people had contacted her with regard to 'manning' a table in Reception during the Self Care Week. However, those that had been in touch would be on hand to give out leaflets and information to everyone attending the surgery. Amy said that she would ensure that the banner went up, in agreement with the Village Practice and as they are now forming their own PPG, it could be that the event was run in tandem with them.

11. Any other Business

Amy suggested we have name badges with our new logo on and also said that we would be having our own Noticeboard in Reception, so that we could advertise ourselves

The on-going building works in the entrance are to make a new consulting room for the Nurse Practitioners.

Sheila Smith said that she had received a letter purporting to be working on behalf of the Thornton Practice, along with other practices in the area: naming Beechwood, The Village, The Thornton Practice and Carleton and saying that prescriptions could be delivered by Royal Mail. Amy stated that this was not supported by any of the surgeries named and that the matter would be looked into.

Amy was asked by the Members if she could introduce other Staff Members to the Group as the weeks progressed and Amy said that she would look into this for the next Meeting.

There being no further business the meeting closed at 4:01pm

Date of next meeting:

11th December at 2pm in the Board Room.